W11112698



SERVICE MANUAL

Maytag Commercial 2017 Topload Washer



MODELS:

MAT20PR MAT20PD

MAT20MN MAT20CS

TECHNICAL EDUCATION

FORWARD

This Service Manual, (Part No. W11112698), provides the Commercial Laundry Service Professional with information on the operation, and service of the Maytag Commercial 2017 Topload Washer. For specific information on the model being serviced, refer to the "Installation Instructions," or "Tech Sheet" provided with the washing machine or on the Service Website. The Wiring Diagrams used in this Service Manual are typical and should be used for training purposes only. Always use the Wiring Diagram located in the Tech Sheet supplied with the product, or on the Service Website, when servicing the washing machine.

The Service Website is located online at www.serviceconnections.org. For access to the website or for questions, please contact your Field Service Manager.

GOALS AND OBJECTIVES

The goal of this Service Manual is to provide information that will enable the Commercial Laundry Service Professional to properly diagnose malfunctions and repair the Maytag Commercial 2017 Topload Washer. The objectives of this Service Manual are to:

- Understand and follow proper safety messages.
- · Understand and diagnose improper installations.
- Successfully troubleshoot and diagnose malfunctions.
- · Successfully perform necessary repairs.
- Successfully return the washing machine to its proper operational status.

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INTERACTIVE FLIPBOOK SERVICE MANUAL INSTRUCTIONS

View Flipbooks in the browser of PC, MAC, iPad, iPhone and Android devices.

Turn pages by dragging corner, clicking page shadow, scrolling mouse wheel, arrow keys, etc.

Click on any topic in the Table of Contents to go directly to that section.

Click on any link that says (See page ?-?) to go directly to the page referenced.

Double-click anywhere in a page to zoom in. Double-click again to zoom out.

Click to view video. Click to for full screen video. Click to close video.

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Click at bottom of page for Search. Search the entire document for all instances of keyword.

Click 🚾 at bottom of page for navigation including: first, previous, by page number, next, last.

Click at bottom of page to turn on AutoFlip to advance pages automatically every 9 seconds.

VIEW EQUIPMENT & SAFETY VIDEO

GENERAL

WASHING MACHINE SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

ADANGER

You can be killed or seriously injured if you don't immediately follow instructions.

AWARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT

Electrostatic Discharge (ESD) Sensitive Electronics

ESD problems are present everywhere. ESD may damage or weaken the electronic control assembly. The new control assembly may appear to work well after repair is finished, but failure may occur at a later date due to ESD stress.

 Use an anti-static wrist strap. Connect wrist strap to green ground connection point or unpainted metal in the appliance

-OR-

Touch your finger repeatedly to a green ground connection point or unpainted metal in the appliance.

- Before removing the part from its package, touch the anti-static bag to a green ground connection point or unpainted metal in the appliance.
- Avoid touching electronic parts or terminal contacts; handle electronic control assembly by edges only.
- When repackaging failed electronic control assembly in anti-static bag, observe above instructions.

MODEL NUMBER DESIGNATIONS

MODEL NUMBER M AT 20 PD A W W 0	1	
BRAND	1	
M Maytag	-	
PRODUCT GROUP	-	
AT Automatic Vertical	-	
VW Vertical Washer	-	
# DESCRIPTION	-	
14 27" Direct Drive Washer Payment	-	
15 27" Direct Drive Washer OPL	-	
18 27" Energy Advantage Top Load Washer	-	
20 27" Top Load Washer	-	
	1	
CONTROL TYPE	1	
CS Mechanical - coin slide ready	-	
MN Mechanical - non-coin	-	
PD Processor - with coin drop		
PR Processor - debit reader ready		
Marketing Code	-	
A First in series (like a digit change)	-	
Voltage Code	-	
W 120V-60Hz (US)	-	
X 120V-60Hz (Canada)	-	
Y 240V-60Hz (US)	-	
Z 240V-60Hz (Canada)	-	
G 220-240V-50Hz (Generic Europe)	1	
Color		
W White		
Digit Change		
0 Series change 0-9, A,B, etc		

SERIAL NUMBER DESIGNATIONS

SERIAL NUMBE	C	7	25	10901	
DIVISION RESP	VIII.				
M Marion, O	hio				
HL Monterrey	, MX				
YEAR OF PROD	UCTION				
W = 2008	2 = 2012	6 = 2016			
Y = 2009	3 = 2013	7 = 2017			
0 = 2010	4 = 2014	8 = 2018			
1 = 2011	5 = 2015	9 = 2019			
WEEK OF PRO	DUCTION				
25 25th Wee	k in the calendar	r year			
MANUFACTURING SEQUENCE NUMBER					

MODEL & SERIAL NUMBER DATA PLATE AND TECH SHEET LOCATION





Tech Sheet with Wiring Diagram:

Located in a plastic bag adhered to the inside of the front panel.

To access, remove the front panel.

For technical assistance at anytime, contact the Commercial Laundry Technical Support Center by dialing 1-800-662-3587. Chose the option for Authorized Servicer or Distributor and then the option for Technical Support.

The washer model number and serial number will be required by technical support.

WARRANTY

MAYTAG® COMMERCIAL LAUNDRY LIMITED WARRANTY

IF YOU NEED SERVICE:

Contact your authorized Maytag® Commercial Laundry distributor. To locate your authorized Maytag® Commercial Laundry distributor, visit www.MaytagCommercialLaundry.com.

For written correspondence:

Maytag® Commercial Laundry Service Department 2000 N M 63

Benton Harbor, Michigan 49022-2632 USA

FIVE YEAR LIMITED WARRANTY

WHAT IS COVERED

WHAT IS NOT COVERED

FIVE YEAR LIMITED WARRANTY (PARTS ONLY — LABOR NOT INCLUDED)

For the first five years from the original date of purchase, when this commercial appliance is installed, maintained, and operated according to the instructions attached to or furnished with the product, Maytag brand of Whirlpool Corporation (hereafter "Maytag") will pay for factory specified replacement parts to correct defects in materials or workmanship that existed when this commercial appliance was purchased. This limited warranty does not include labor

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Maytag recommends that you use an "in network" service provider to diagnose and repair your Commercial Laundry product. Maytag will not be responsible under this warranty to provide additional replacement parts as a result of incorrect diagnosis or repair by an "out of network" service company. This limited warranty is valid in the United States or Canada and applies only when the commercial appliance is used in the country in which it was purchased. This limited warranty is effective from the date of the original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

- All other costs including labor, transportation, shipping, or custom duties for covered parts.
- Factory specified replacement parts if this commercial appliance is used for other than normal, commercial use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
- Service calls to correct the installation of your commercial appliance, to instruct you on how to use your commercial appliance, to replace or repair house fuses, or to correct external wiring or plumbing.
- Service calls to repair or replace appliance light bulbs, air filters, or water filters. Consumable parts are excluded from warranty coverage.
- Damage resulting from improper handling of product during delivery, theft, accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with local electrical or plumbing codes, or use of products not approved by Maytag.
- Pick up and delivery. This commercial appliance is designed to be repaired on location.
- Repairs to parts or systems resulting from unauthorized modifications made to the commercial appliance.
- 8. The removal and reinstallation of your commercial appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
- 9. Damage resulting from exposure to chemicals.
- Changes to the building, room, or location needed in order to make the commercial appliance operate correctly.
- Factory specified replacement parts on commercial appliances with original model/serial numbers that have been removed, altered, or cannot be easily determined.
- 12. Discoloration, rust, or oxidation of stainless steel surfaces.
- 13. Factory specified replacement parts as a result of incorrect diagnosis or repair by an "out of network" service company.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO FIVE YEARS OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Maytag makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Maytag or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. MAYTAG SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

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THEORY OF OPERATION

INTRODUCTION

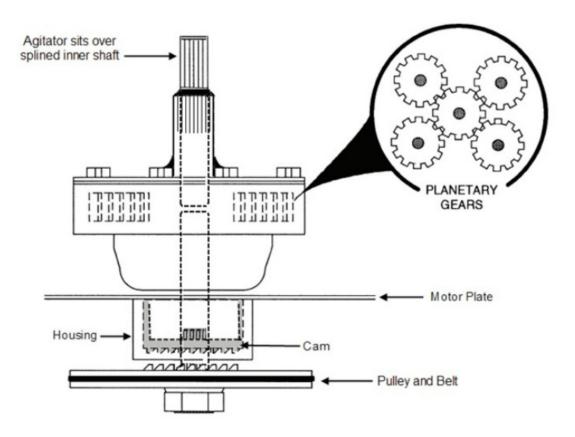
The Maytag Commercial 2017 Topload Washer has several familiar features and some new designs integrating them into this totally new design.

DRIVE SYSTEM

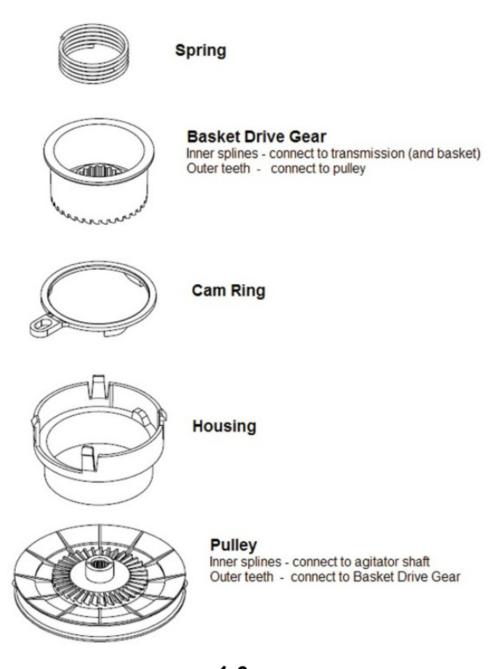
Motor – Bi-directional PSC (Permanent Split Capacitor) 120VAC. Agitation and variable spin speeds are accomplished by applying power in pulses.

Transmission - The transmission is a non-serviceable belt driven component.

- Inner shaft top splines connect to the agitator.
- Bottom splines connect to the splutch pulley.
- Bottom splines connect to the inner splines of the splutch cam.



Splutch – The splutch is made up of five parts; a spring, housing, cam ring, basket drive gear and pulley. The pulley is connected to the agitator through the agitator shaft. The agitator always moves with the pulley. The basket drive gear is connected to the basket by the inner splines contacting the outer splines of the transmission. The cam ring raises and lowers the basket drive gear. When the basket drive gear teeth are engaged to the pulley teeth the basket will spin along with the agipellor.



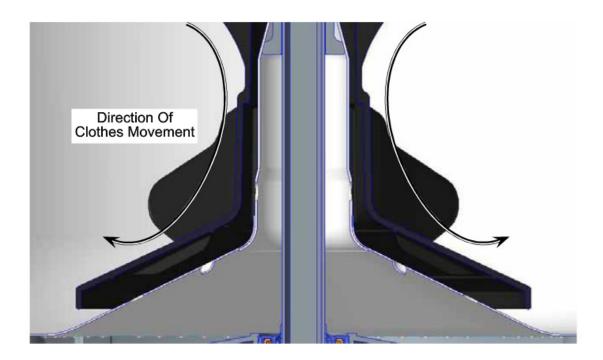
SHIFTER / ACTUATOR

The actuator serves several functions. It has a synchronous motor that shifts the splutch slider and monitors the position of the splutch. It also houses a transmission speed/position optical sensor.

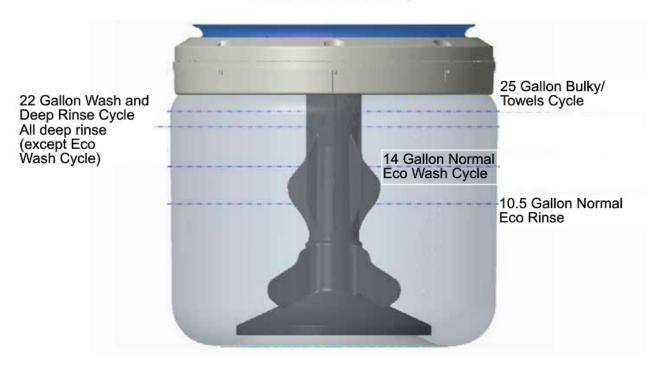


The shifter motor rotates a cam, attached to the shifter arm which moves between two positions. The shifter arm moves the transmission lever which engages or disengages the transmission creating agitate and spin. The washing machine is in spin when the shifter is up in this position. The teeth of the splutch are engaged with the teeth of the pulley and the motor turns the pulley in a direction for spin. When the shifter pulls the lever down it disengages the teeth. The washing machine is in agitate. The length of each stroke is controlled by the CCU. There are three different patterns.

AGITATOR



WATER LEVELS



LID LOCK

Since this washer does not utilize a brake, a lid lock is used to prevent access during spin. During the spin cycles, a lid lock mechanism will lock the lid. The lid must be closed for the washer to fill, wash, drain, or spin. The lock mechanism houses a switch that senses the lid is down, a latch solenoid and a magnetic reed switch to confirm that the lid is locked.





CONTROL PANEL AND FEATURES



TOPLOAD WASHER ENERGY

This washer is specially designed to conserve energy and water. Each cycle, along with any selected modifiers will result in different energy and water usage. As cycle, temperature, and rinse selections are made, energy savings will vary.

CYCLE SELECTION

Use the left buttons to select cycles on the washer. Use the right buttons to select the various modifiers for laundry load types.

CYCLE OPTIONS

When a cycle is selected, its default settings will appear on the display. As modifiers are selected or deselected the display changes. Selecting modifiers may require upcharges, although deselecting default modifiers will not reduce charges.

TEMPERATURES

Temperature Control senses and maintains uniform water temperatures by regulating incoming hot and cold water.

Select a wash temperature based on the type of fabric and soils being washed. For best results and following the garment label instructions, use the warmest wash water safe for the fabric.

CYCLE TIME

The wash time is preset for each wash cycle. Selecting the various cycles will increase or decrease cycle times.

SPIN SPEED

This washer automatically selects the spin speed based on the cycle selected. The preset speeds cannot be changed.

STARTING A CYCLE

When the Start button is pressed, the washer will start to fill momentarily and then pause. After the pause, the washer will begin to fill to the minimum level of 14 gallons. Agitation will begin and based on the load size, load type or detected Motor torque, additional water may be added. Once the proper water level is reached, the washer will continue the cycle. The lid will lock during the spin portions of the cycle only.

ESTIMATED TIME REMAINING

The estimated cycle time remaining changes due to several factors.

Factors such as load size and water pressure may affect the cycle time. Over-loading, unbalanced loads, or excessive suds may cause the washer to adjust the cycle time, as well.

SPECIFICATIONS

Washer Specifications			
Voltage:	100 - 135VAC		
Frequency:	57 - 63 Hz		
Maximum Amps:	12 Amps		
Circuit Protection:	15 Amp Instantaneous Type Fuse (Main Control)		
Water Pressure:	15 - 125 PSI		
Drain Height:	34 in. to 8 ft. (86cm to 244cm)		
Operating Temperature Range:	40 - 115°F (4.5 - 46°C)		

---- NOTES ----

USER INFORMATION

BLANK DISPLAY

This condition indicates the washer is inoperative.

'0 MINUTES' SHOWING IN DISPLAY

This indicates the washer has completed a cycle. Coins dropped or debit inputs during this condition will be stored in escrow but cannot be used until normal operation is restored by opening and closing the door. If a door switch fails, it must be replaced before normal operation can be restored.

COLD START (initial first use)

PD/PR models are programmed from the factory as follows:

- POWERWASH = 17 min wash agitation; MIXED = 9 min wash agitation DELICATES = 6 min wash agitation NORMAL ECO = 9 min wash agitation;
- POWERWASH = 1 rinse and 2 min agitation MIXED = 1 rinse and 2 min agitation DELICATES = 1 rinse and 2 min agitation NORMAL ECO = 3 spray rinses with spinouts
- For CS/MN models cycle timing chart. (See page 5-15)
- \$1.75 wash price (PD models)
- \$0.00 wash price (PR models)

WARM START (after power failure)

After a delay of up to 8 seconds, the washer is restored to the portion of the cycle that existed at time of the power failure. To continue the cycle, press Start.

FREE CYCLES

This is established by setting the cycle price to zero. When this happens, 'SELECT CYCLE' will appear and cycle price will show 0.00 if Price Suppression option not turned on.

DISPLAY

After the washer has been installed and plugged in, the display will show 'SYnC' for a few seconds, then '0 MINUTES'. Once the washer has been plugged in and the washer door opened and closed, the display will show the price. In washers set for free cycles, the display will flash 'SELECT CYCLE', and will display 'PRICE 0.00', if Price Suppression option not turned on.

NOTE: To open the lid for any reason while it is locked during the spin cycles, pressing Start for 3 seconds will unlock the lid once the washer spin movement has stopped. This may take several minutes. Close the lid and press Start again to restart the cycle.

Washer must be restarted within 10 minutes or cycle will be cancelled.

LOCATION REQUIREMENTS

Selecting the proper location for the washer improves performance and minimizes noise and possible washer "walk."

The washer can be installed in a basement, laundry room, or recessed area. See "Drain System."

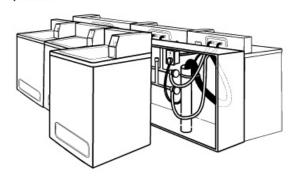
Companion appliance location requirements should also be considered.

IMPORTANT: Do not install or store the washer where it will be exposed to the weather. Do not store or operate the washer in temperatures at or below 32°F (0°C). Some water can remain in the washer and can cause damage in low temperatures. Proper installation is your responsibility.

You will need:

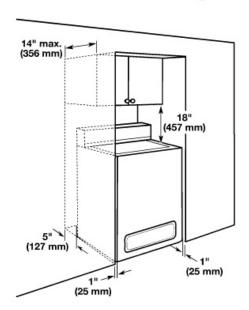
- A water heater set to 120°F (49°C).
- A grounded electrical outlet located within 4 ft. (1.2m) of power cord on back of washer. See "Electrical Requirements."
- Hot and cold water faucets located within 4 ft. (1.2m) of hot and cold water fill valves on washer, and water pressure of 10-100 psi (69-690 kPa). A pressure reduction valve should be used in the supply line where inlet pressure entering the building exceeds 100 PSI (690 kPa) to avoid damage to the washer mixing valve.
- Single washer installations require 12" (300mm) minimum risers to provide an air cushion and avoid noise and damage to valves.
- A level floor with maximum slope of 1" (25mm) under entire washer. Installing on carpet is not recommended.
- Floor must support washer's total weight (with water and load) of 315 lbs (143 kgs).

A floor drain under the bulkhead. Prefabricated bulkheads with electrical outlets, water inlet lines, and drain facilities should be used only where local codes permit.



Recessed Area or Closet Installation

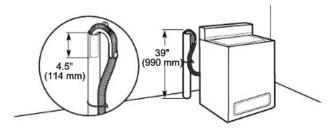
This washer may be installed in a recessed area or closet. The installation dimensions shown are the minimum spaces allowable. Additional spacing should be considered for ease of installation and servicing.



DRAIN SYSTEM

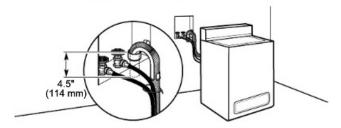
Drain system can be installed using a floor drain, wall standpipe, floor standpipe, or laundry tub. Select method you need.

Floor standpipe drain system



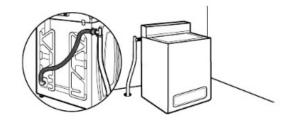
Minimum diameter for a standpipe drain: 2" (51mm). Minimum carry-away capacity: 10 gal. (38L) per minute. Top of standpipe must be at least 39" (990mm) high; install no higher than 96" (2.44m) from bottom of washer.

Wall standpipe drain system



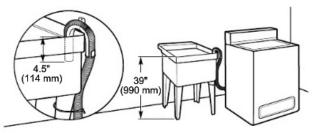
See requirements for floor standpipe drain system.

Floor drain system



Floor drain system requires a Siphon Break Kit (Part Number 285834). Minimum siphon break: 28" (710mm) from bottom of washer. Additional hoses may be needed.

Laundry tub drain system



Minimum capacity: 20 gal. (76L). The top of the laundry tub must be at least 39" (990mm) above floor.

METERCASE EQUIPPED MODEL INFORMATION

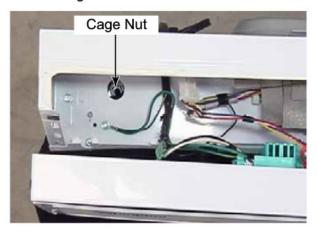
The CS and PD models require:

- A lock in the service access door
- A coin box
- CS Model only (requires a payment system)
- "The CS model has a ground wire inside the metercase that will need to be attached to the coin slide when installed. There is a bracket below the service access door that has a cage nut installed for use with certain types of locks with threaded shafts instead of using a locking tab. A coin slide must have a micro switch and wire harness that is plugged into the coin slide interface board inside the console. The PD model will have the service switch, coin vault switch with wire harness and coin sensor harness connected to the UIC.

OPTIONAL SECURITY BOLTS - CS AND PD ONLY

Optional Security Bolt (#3353994) and Cone (#356674) are available to secure the top to the cabinet.

Install one bolt and cone in the console down into the cage nut in the cabinet.



Install another bolt and cone in the service access area of the metercase down into the cage nut in the cabinet.



COMPONENT ACCESS

CONSOLE OPEN & COMPONENTS - PR / PD MODELS

AWARNING



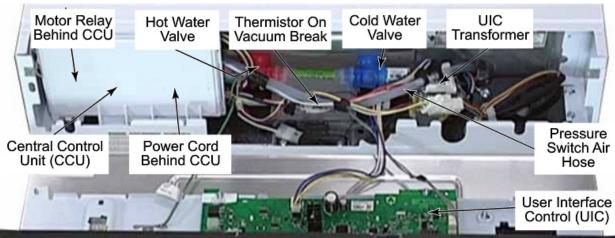
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. To avoid damage, lay a towel on the washer and place tools or removed parts on towel.
 - 3. Remove the two top T-20 security screws on the front of the facia.



- Lift the facia and control panel up and lay them forward to gain access to the components in the console.
- 5. Components located in the console are the:
- User Interface Control Board (UIC),
- Display mounted to the front of the UIC,
- Central Control Unit (CCU),
- Incoming power cord with 2 pin connector that connects to the transformer,
- Motor relay,
- Water inlet valves,
- Vacuum break assembly,
- Thermistor,
- Transformer with metal oxide varistor.
- Pressure switch air hose,
- Wire harness connections.



USER INTERFACE CONTROL (UIC)

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

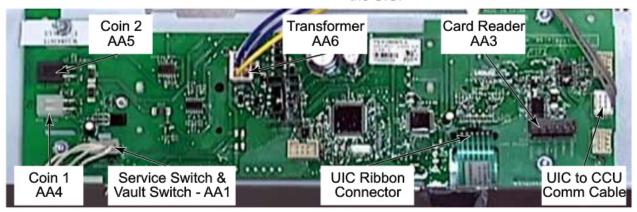
Failure to do so can result in death or electrical shock.

- Unplug washer or disconnect power.
- 1. Open the console. (See page 3-1)
- 2. Use a small flat blade screwdriver to remove the ground wire clip from the back of the control panel.

TECH TIP: When reinstalling the ground wire clip, squeeze the clip together with a pair of pliers before reinstalling the clip on the control panel to make sure it is tight.

- 3. On PR models there is a jumper installed in the AA1 connector.
- On PD models, the Service switch and vault switch wire harness plugs into AA1.
- 5. Press the locking tab and disconnect the transformer wire connector from AA6.

- Disconnect the UIC to CCU communication cable rast connector. Grasp all three wires as close to the connector as possible. Press down on locking tab and slide rast connector out.
- Disconnect the ribbon connector from the UIC. Press the locking tab and pull the ribbon connector out.
- On PD models, disconnect the Coin 1 harness from the AA4 connector for a single coin drop.
- 9. Disconnect the Coin 2 harness from the AA5 connector for a dual coin drop.
- On PR models, if a card reader or central pay system is installed, disconnect the connection from AA3.
- 11. Remove four 5/16" or (8mm) hex nuts securing the UIC to the control panel. These nuts have star washers attached.
- Lift the UIC up off the four stand offs and remove it.
- 13. There are spacers on the bolts that position the UIC up off the control panel. Make sure to reinstall the spacers before reinstalling the UIC.
- The display is attached to the front side of the UIC.



SNAP-IN DISPLAY LENS

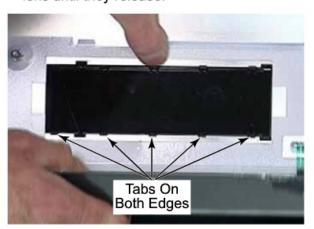
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the user interface control board. (See page 3-2)
- 3. Press the tabs on the edge of the display lens until they release.



Remove the display lens from the front of the facia.



The larger tabs are locating tabs that assist in proper orientation of the display lens during reassembly.



CONTROL PANEL - SEPARATE FROM FACIA

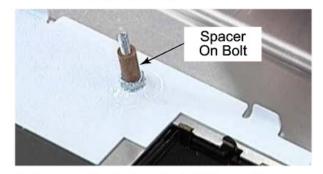
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the user interface control board. (See page 3-2)
- 3. Remove four spacers from the bolts that support the control board. Make sure to reinstall spacers before reinstalling the UIC.



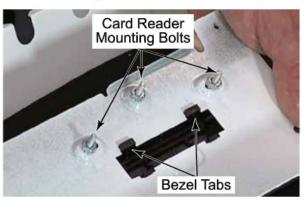
Remove the bottom two T-20 security screws from the front of the facia.



5. Lift the facia off the control panel.



- The facia and touch pads are replaced as one service part.
- On PR models, the card reader mounts to the three bolts that are installed on the control panel.
- To remove the card reader bezel, press the tabs securing the bezel to the control panel.



- Remove the bezel from the front of the control panel.
- There is a large tab on the bezel that fits into a depression in control panel for proper orientation of the bezel during reassembly.



CENTRAL CONTROL UNIT - CCU - PD MODELS

AWARNING



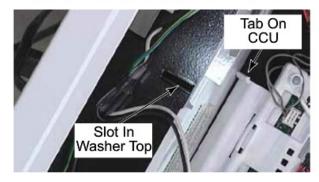
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- Unplug washer or disconnect power.4
- 2. Open the console. (See page 3-1)
- 3. Remove one 5/16" or (8mm) hex head screw securing the CCU to top of washer.



- Push CCU to left and lift it out of console.
- There is a tab on the bottom of the CCU that fits in a slot in the top of the washer.

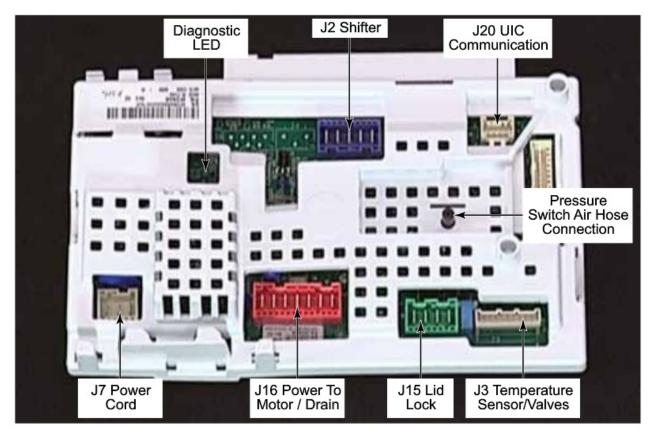


- Remove J7 power plug by pulling it off of the connector. There is no lock on this plug.
- 7. Press the two locking tabs and disconnect plug at the J16 connector. This connector supplies power and control to components in the cabinet of the washing machine.
- 8. Press the two locking tabs and pull the plug for the shifter off the connector at J2.
- 9. Press the two locking tabs and pull the lid lock plug off the connector at J15.
- Press the locking tab and pull the plug for both the thermistor and water valves from the connector at J3.
- 11. Pull the wire retainer clip out of the hole.
- Pull pressure switch air hose off the CCU.
- 13. Release the locking tab and disconnect the communication cable Rast connector.
- 14. There is a green LED on the CCU that lights when there is proper voltage to the CCU. This can be seen through the holes in the back panel of the console.



15. Remove the CCU from the console.

CENTRAL CONTROL UNIT CONNECTIONS



- Remove J7 power plug by pulling it off of the connector. There is no lock on this plug.
- Press the two locking tabs and disconnect plug at the J16 connector. This connector supplies power and control to components in the cabinet of the washing machine
- Press the two locking tabs and pull the lid lock plug off the connector at J15.
- 4. Press the locking tab and pull the plug for both the thermistor and water valves off the connector at J3. The thermistor is part of this wire harness. The replacement part includes the wire harness for the hot and cold water inlet valves and the thermistor.

- Pull the pressure switch air hose off the connection on the CCU.
- Release the locking tab and disconnect the communication cable Rast connector at J20.
- 7. Press the two locking tabs and pull the plug for the shifter off of connector at J2.
- There is a green LED on the CCU that lights when there is proper voltage to the CCU. This can be seen through the holes in the back panel of the console.

MOTOR RELAY

AWARNING



Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

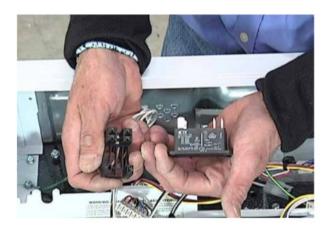
- 1. Unplug washer or disconnect power.
- 2. Remove the CCU. (See page 3-5)
- 3. Loosen one, and remove the other, 5/16" or (8mm) hex head screw securing the motor relay to the top of the washer.



Slide the motor relay out from under the screw and remove it from the console.



5. Pull the plug off the spade connectors on the top of the motor relay.



POWER CORD

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

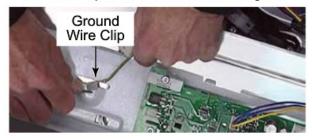
Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Open the console. (See page 3-1)
- 3. Remove three 1/4" hex head screws securing upper back panel to back of console.

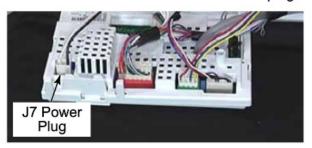


 Use a small flat blade screwdriver to remove the ground wire clip from the back of the control panel.

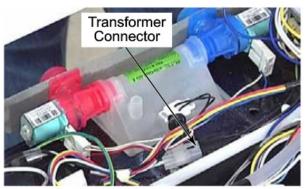
TECH TIP: When reinstalling the ground wire clip, squeeze the clip together with a pair of pliers before reinstalling the clip on the control panel to make sure it is tight.



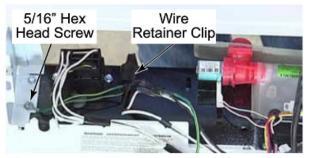
- 5. Remove the CCU. (See page 3-5)
- Remove J7 power plug by pulling it off of the connector. There is no lock on this plug.



Disconnect the power connector to the transformer by lifting the locking tab and separating the connector.



- Remove the 5/16" or (8mm) hex head screw securing the ground wire to the console and top of the washer.
- Use a small flat blade screwdriver to lift wire retainer clip out of hole in the top of washer.



Remove the power cord.

TRANSFORMER

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

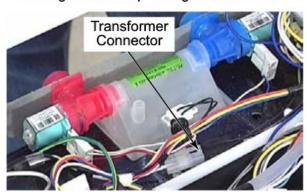
- 1. Unplug washer or disconnect power.
- 2. Open the console. (See page 3-1)
- 3. Press locking tab and disconnect the transformer wire connector at AA6 on UIC.



 Remove two 5/16" or (8mm) hex head screws securing the transformer to the top of the washer.



Disconnect power connector by lifting the locking tab and separating the connector.



WATER INLET VALVES

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Turn off the water supply to the washer.
- 2. To access the water inlet valves, unplug washer or disconnect power.
 - 3. Open the console. (See page 3-1)
 - Remove three 1/4" hex head screws securing upper back panel to back of console.



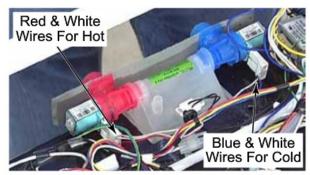
5. Pull the bottom edge of the panel out and down to release the tabs from the top edge of the console and remove the panel.

Pull the cardboard shield away from the water inlet valve.

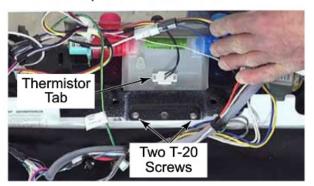


- Pull the wire harness connector off the hot water inlet valve.
- Pull the wire harness connector off the cold water inlet valve.

NOTE: Wires for the inlet valves are color coded, red and white wires for the hot water inlet valve, blue and white wires for the cold water inlet valve.



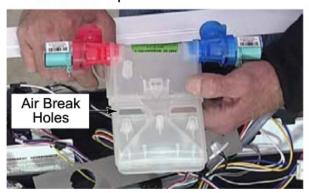
- 9. Remove two T-20 screws securing the water inlet assembly to the top of washer.
- Release tabs and remove the thermistor from the top of the vacuum break.



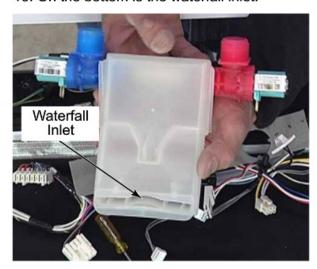
11. The thermistor is part of the wire harness for the water inlet valves.



12. The water inlet valve assembly includes a hot and cold water inlet valve with the air break on the top.



13. On the bottom is the waterfall inlet.



THERMISTOR

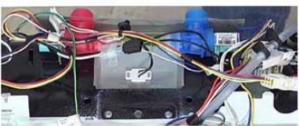
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

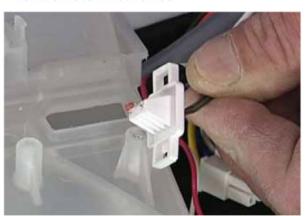
- 1. Unplug washer or disconnect power.
- 2. Open the console. (See page 3-1)



3. Release the tabs and remove the thermistor from the top of the vacuum break.



4. The thermistor is part of the wire harness for the water inlet valves.



UPPER WIRE HARNESS

AWARNING



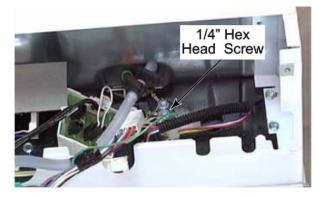
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Open the console. (See page 3-1)
- 3. Disconnect wire connectors from the CCU.



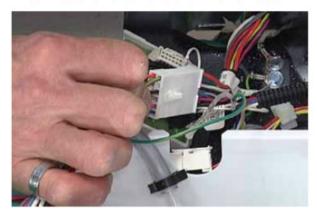
 Remove the 1/4" hex head screw securing the ground wire to the top of the washer. This screw is pointed and has very fine threads.



Disconnect the pressure switch air hose connection by pulling one end of the air hose off the hose barb.



Press the locking tab and disconnect 12 pin connector and remove the wire harness.



UPPER BACK PANEL

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

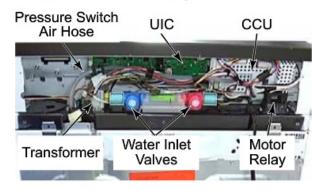
- 1. Unplug washer or disconnect power.
- 2. Remove three 1/4" hex head screws securing the upper back panel to the back of the console.



3. Pull the bottom edge of the panel out and down to release the tabs from the top edge of the console.



- 4. Remove the panel.
- Component viewable behind the upper back panel are: The transformer, pressure switch air hose connection, water inlet valves, UIC, CCU, and the motor relay.



CONSOLE OPEN & COMPONENTS - CS / MN MODELS

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

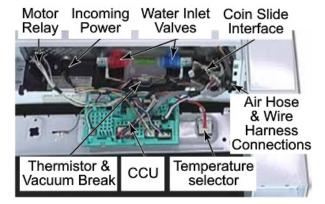
Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. To avoid damage, lay a towel on the washer and place tools or removed parts on towel.
 - 3. Remove the two top T-20 security screws on the front of the facia.



 Lift the facia and control panel up and lay them forward to gain access to the components in the console.

- Components located in the console are the:
- Central Control Unit (CCU) with cycle selector switch on the front,
- Temperature selector switch,
- Incoming power cord,
- Motor relay,
- Water inlet valves,
- Vacuum break assembly,
- Thermistor,
- Coin slide interface board
- Pressure switch air hose connection,
- Wire harness connections.



FACIA REMOVAL - CS MODELS

AWARNING



Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the two top T-20 security screws on the front of the facia.
 - 3. Remove the two bottom T-20 security screws on the front of the facia.



4. Remove the facia.



- The Start button trim ring can be removed from the facia by releasing the clips inside the facia.
- Remove the trim ring from the front of the facia.
- The light channel tubes are attached to the inside of the facia.



CENTRAL CONTROL UNIT - CCU - CS MODELS

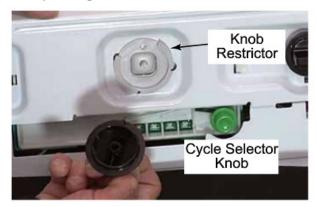
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- Unplug washer or disconnect power.
- 2. Remove the facia. (See page 3-16)
- 3. Pull the cycle selector knob off the front of the control panel.
 - Behind the knob is a cam that restricts the amount that the cycle selector knob can turn depending on model.



- When reinstalling the restrictor, place the three posts into the three holes in the control panel. There is also an arrow that points up.
- 6. The knob and the shaft have a flat spot to match up for proper orientation of the knob. Make sure the line on the knob is oriented in the area between the stops of the restrictor, and the knob is pushed on the shaft as far as possible.

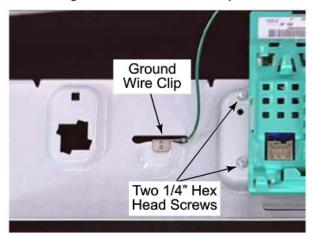
- Release the locking tab and disconnect the coin slide interface board rast connector.
- Press the locking tab and pull the plug for both the thermistor and water valves from the connector at J3.
- 9. Press the two locking tabs and pull the lid lock plug off the connector at J15.
- 10. Press the two locking tabs and disconnect plug at the J16 connector. This connector supplies power and control to components in the cabinet of the washing machine.
- Remove J7 power plug by pulling it off of the connector. There is no lock on this plug.
- 12. Remove the wires from the clip on the CCU.
- 13. Press the two locking tabs and pull the plug for the shifter off the connector at J2.
- 14. Pull the wire retainer clip out of the hole.
- Pull the pressure switch air hose off the CCU.
- Release the locking tab and disconnect the water temperature selector switch rast connector.



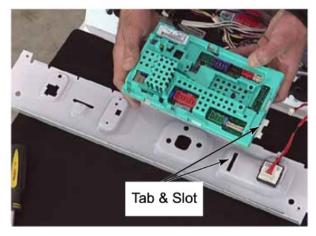
 Use a small flat blade screwdriver to remove the ground wire clip from the back of the control panel.

TECH TIP: When reinstalling the ground wire clip, squeeze the clip together with a pair of pliers before reinstalling the clip on the control panel to make sure it is tight.

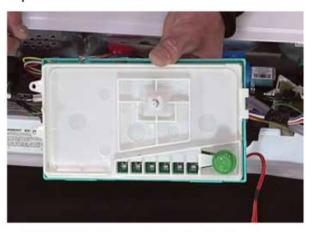
18. Remove two 1/4" hex head screws securing the CCU to the control panel.



Lift the CCU and pull the tab out of the slot on the end opposite the screws.



The front side of the CCU has the shaft for the cycle selector switch, the LEDs, and the push to start button.



TECH TIP: The push to start button is mounted on a plastic lever arm that is part of the CCU cover. When removing the button make sure to place a finger or thumb on the lever arm as close to the button as possible to hold the lever arm down when pulling the button off. This is to avoid breaking the lever arm by pulling up on it. The button has tabs on three sides and a + shaped hole. When reinstalling the button position the open side of the button toward the lever arm.



TEMPERATURE SELECTOR SWITCH

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the facia. (See page 3-16)
- 3. Remove the knob from the front of the control panel. There is a flat spot on the shaft and the knob for proper orientation.



4. Lift the control panel and lay it forward.

5. Disconnect the wire harness connection. Grasp all the wires as close to the connection as possible and use a finger on the other hand to help pull the connector out. The connector is keyed for proper orientation during reinstallation.



6. Lift the locking tab and rotate the temperature selector switch 1/8 of a turn.



7. Pull switch out of hole in the control panel.



COIN SLIDE INTERFACE BOARD

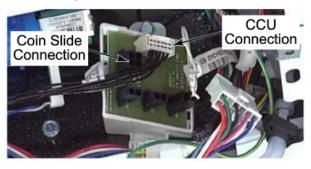
AWARNING



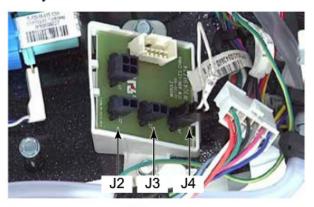
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

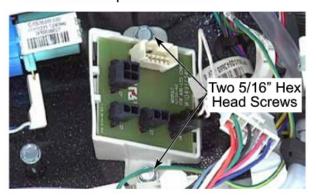
- Unplug washer or disconnect power.
- 2. Open the console. (See page 3-15)
- 3. Disconnect the wire harness to the CCU. Grasp all the wires as close to the connection as possible. Release the locking tab and pull the rast connector out.
 - 4. If a coin slide is installed it would connect to the four pin connector at J5.



- The J4 connector is the rinse mode.
- 6. The J3 connector is energy saving mode.
- With the jumper installed on the J2 connector, the vend price is required to start a cycle.



- Remove three 1/4" hex head screws securing the upper back panel to the back of the console.
- Remove two 5/16" or (8mm) hex head screws securing the coin slide interface board to the top of the washer.



METERCASE EQUIPPED CS / PD MODELS

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- Unplug washer or disconnect power.
- 2. The CS and PD models require a lock in the service access door, a coin box and a payment system.
 - Coin slide models have a bracket below the service access door with a cage nut installed. This is for use with locks that have threaded shafts instead of a locking tab.



- A coin slide must have a micro switch and wire harness that is plugged into the coin slide interface board inside the console.
- On PD models, unlock and remove the service access door to access the service switch, coin vault switch, and the coin drop mechanism.

- Removing the service access door puts the PD model into service mode.
- The PD model will have a wire harness from the metercase to the UIC with two 4 pin wire connectors for the coin sensor.



- The Coin 1 harness plugs into AA4 on the UIC. This is for a single coin drop.
- The Coin 2 harness plugs into AA5 on the UIC. This is for a dual coin drop.
- The three pin wire harness connector is for the service access door switch and the coin vault switch in the metercase. This wire harness plugs into the UIC at AA1.

TECH TIP: If the display flashes when removing the service access door and does not enter programming mode, check that the wiring to the service switch and coin vault switch are not reversed.

- CS and PD models only: Optional Security Bolt (#3353994) and Cone (#356674) are available to secure the top to the cabinet.
- 12. Install one bolt and cone in the console down into the cage nut in the cabinet.
- Install another bolt and cone in the service access area of the metercase down into the cage nut in the cabinet.

COIN DROP

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- Unplug washer or disconnect power.
- 2. Unlock and remove the service access door at the top of the metercase.
 - 3. Open the console. (See page 3-15)
 - Press the locking tab and disconnect the wire harness connector in the console.



Remove the 1/4" extension bolt, at the bottom of the metercase. This is a long bolt with a star washer.



Remove the top 1/4" extension bolt inside the metercase.

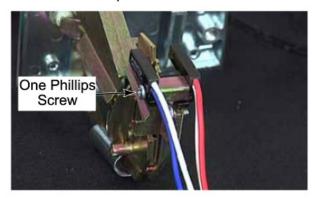


Pull the coin drop out from the front of the metercase.

NOTE: The extension bolts do not need to be removed from the metercase. They can remain in their cradles inside the metercase.



 To remove the coin drop optic sensor, remove the Phillips head screw securing it to the coin drop.



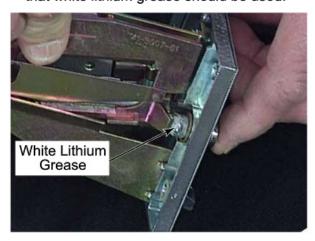
To disassemble coin drop for cleaning, slide metal clip, on top, off the back of coin drop.



- Tilt the guide plate, on the left side, away and lift it up to remove it from the coin drop.
- 11. Near the back of the guide plate is a feature that deters non-coins. This feature moves from side to side. The point at which it moves may become dirty and interfere with proper movement.



- To clean the coin drop use a can of compressed air to blow out dust and dirt.
- 13. If necessary use hot soapy water, and a toothbrush, to clean the coin drop.
- 14. Make sure to dry the coin drop completely.
- 15. The back end of the coin return button contacts the guide plate to push it to the side and return a coin. This is the only place that white lithium grease should be used.



TECH TIP: Before reinstalling coin drop, make sure the extension bolts, with star washers, are in their cradles in metercase.

- 16. Hold the back of the extension bolts when sliding the coin drop into the metercase.
- 17. Start both extension bolts by hand.

COIN VAULT SWITCH

AWARNING



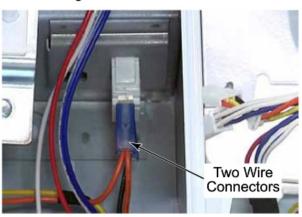
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

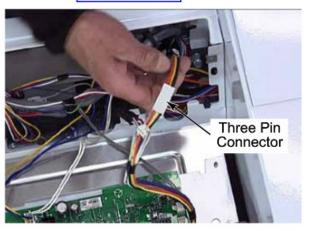
- 1. Unplug washer or disconnect power.
- 2. Unlock and remove the service access door at the top of the metercase.
 - Unlock and remove the coin box from the front of the metercase.
 - 4. The coin vault switch is located at the back of the coin vault area next to a T slot hole that is used with bayonet type lock and rod securing systems.



Disconnect the two wire connectors from the back of the switch, a double orange wire and a single black wire.



- To remove the coin vault switch, press the tab on either side of the switch and slide it through the hole into the coin vault area.
- 7. To disconnect the wire harness, Open the console. (See page 3-15)



8. Press the locking tab and disconnect the three pin connector.

SERVICE SWITCH

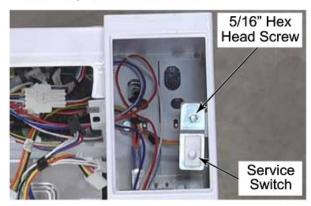
AWARNING



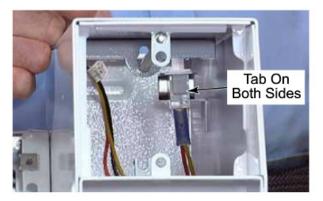
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Unlock and remove the service access door at the top of the metercase.



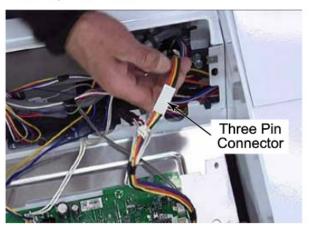
To remove service switch from the bracket, press the tab on either side of the switch and slide it out of the hole in the bracket.



- 4. Pull two wire connectors off service switch.
- Make sure the orange and yellow wires are used for service switch. These wires can be connected to either terminal of the service switch.



- To remove the service switch bracket, remove the 5/16", or 8mm hex head screw securing the bracket to the metercase. This screw is short and has a star washer on it.
- 7. To disconnect the wire harness, Open the console. (See page 3-15)
- 8. Press the locking tab and disconnect the three pin connector.



METERCASE REMOVAL

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- Unplug washer or disconnect power.
- 2. Unlock and remove the service access door at the top of the metercase.
 - 3. Open the console. (See page 3-15)
 - Disconnect the service switch and coin vault switch wire harness. Press the locking tab and disconnect the three pin connector.
 - Disconnect the coin drop wire harness.
 Press the locking tab and disconnect the 4 pin wire harness connector.
 - Remove two 5/16", or 8mm hex head screws securing metercase to console.



NOTE: These screws are short and have a star washer on them.

- Unlock and remove the coin box from the front of the metercase.
- Remove two 1/2" or 13mm hex head bolts inside coin vault area at front of metercase.



Remove two 1/2" or 13mm hex head bolts inside service access area of metercase.



- Remove the metercase from the washing machine.
- 11. Remove the pad between the metercase and the top.
- The metercase bolts screw into brackets secured to the underside of the top. Each bracket has two screws.

NOTE: When reinstalling the metercase mounting bolts, make sure the bolts are tightened securely to avoid excess noise and vibration. Torque specification is 12-15 foot pounds.

METERCASE WIRE HARNESS

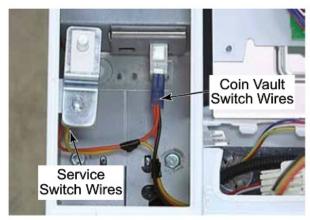
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

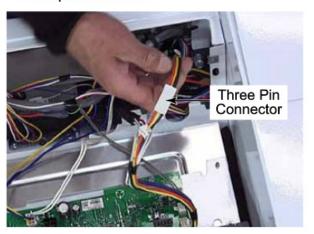
Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Unlock and remove the service access door at the top of the metercase.
 - Pull the two wire connectors off the service switch.
 - Pull the two wire connectors off the coin vault switch.



- 5. Push the wire harness and connectors through the hole into the console.
- 6. Open the console. (See page 3-15)

Press the locking tab and disconnect the three pin connector.



8. Remove the wire harness.

LID BUMPERS

AWARNING



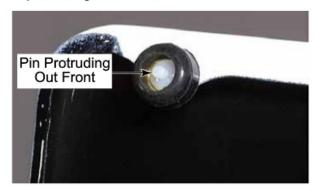
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

1. The lid has two bumpers that cushion the closing of the lid.



- The bumper is held in place with a plastic rivet.
- Use a small flat blade screwdriver to push the center pin from the back so it is protruding out the front.



Pull the bumper and plastic rivet out with a pair of needle nose pliers.



5. The pin holds the four tabs pressed out to mount tightly in the hole of the lid. When the pin is pushed out the front then the tabs will release and the bumper can be pulled out of the hole



- To reinstall the bumper, make sure the pin is pushed out the front.
- 7. Push the tabs through the hole in the underside of the lid.
- 8. Push the pin from the front until it is flush with the center. Now it is held firmly in place.

TOP PANEL OPEN

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove two T-20 security screws from the front edge.



There are plastic bushings behind these screws that help avoid damage to the finish of the top. These bushings have clips securing them inside the top.



- Grasp the front edge of the top. Pull the top forward and lift to release it from the clips on the cabinet.
- A method to support the top will be necessary. A string with hooks on either end, or a prop rod can be used.

- Tape the lid so it will not open when lifting the top panel.
- 7. The top hinges up on two tabs that pass through slots in the top panel.



 Attach the hook on one end of the cord to the cabinet and the hook on the other end to the front corner of the top to keep the top from opening too far.



A prop rod could also be used instead of the cord with hooks.

COMPONENTS ACCESSIBLE UNDER TOP PANEL

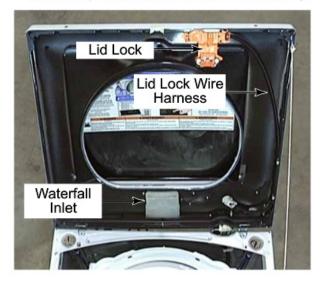
AWARNING



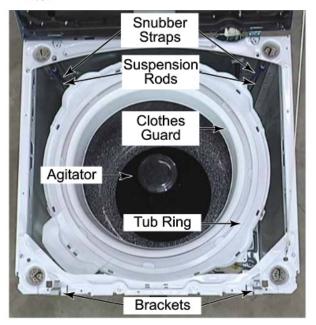
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- Unplug washer or disconnect power.
- 2. Open the top panel. (See page 3-29)
- 3. Components accessible under top panel:
- Lid lock and wire harness,
- Waterfall portion of the water inlet assembly.



- 4. Components accessible in the base of the washer under the top panel include:
- Agitator,
- Tub ring,
- Clothes guard,
- Suspension rods,
- Snubber straps.
- 5. The top support bracket forms the top front edge of the cabinet.
- The support can be removed or replaced by removing four 1/4" hex head screws, one in the top of each side panel and two in the middle that screw into the front support bracket.
- Two top panel brackets are secured to the top of the top support with 1/4" hex head screws. These are what the top panel screw into.



LID LOCK

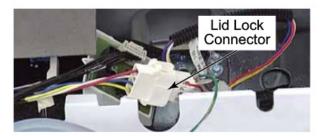
AWARNING



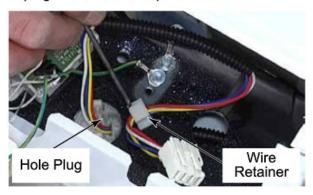
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

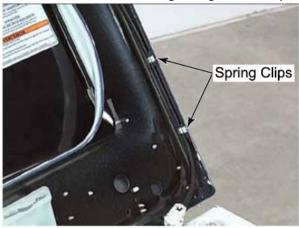
- Unplug washer or disconnect power.
- 2. Open the console. (See page 3-15)
- 3. Press two locking tabs and disconnect lid lock wire harness connector at the right side of the console.



- Use a small flat blade screwdriver to release the wire retainer clip in the top of the washer.
- Release the two clips that hold the hole plug in the washer top.



- Push the plug and wire down into the base of the washer.
- Reinstall the console cover with two T-20 security screws so it won't fall when opening the top panel.
- 8. Open washer top panel. (See page 3-29)
- Pry the two spring clips out to release the wire harness from the right edge of the top.



 Remove two 1/4" hex head screws securing lid lock to underside of top. These screws have a shoulder and rubber O-ring.



TECH TIP: When reinstalling these screws, tighten until snug, then loosen 1/4 turn. Do not overtighten theses screws. The bezel and lock assembly must be able to move slightly so latch can be properly positioned every time lid is opened and closed.

LID STRIKE

- The lid lock is replaced as one component.
- Lower the top panel of the washer and open the lid.
- Remove bezel on the washer top, under the lid. The bezel has posts that protrude down through holes in the lid lock assembly.



14. When reinstalling the bezel, the locking edge with the bevel should be toward the front. The lock symbol will be toward the center of the washing machine.

NOTE: Make sure the O-rings are present when securing the lid lock assembly.

TECH TIP: When reinstalling bezel, tape bezel in place to help with the reinstallation of the screws from under the washer top.



 After selecting a cycle and pressing the Start button, the lid will lock only during the spin portion of the cycles.

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

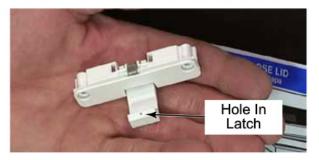
- 1. Lift the lid
- 2. Remove two T-15 screws securing the strike to the underside of the lid.



Slide the strike down and out of the lid

NOTE: The magnet in strike energizes reed switch in lid lock when the lid is closed.

TECH TIP: If lid lock is not sensing latch correctly, check that tiny hole in latch is not clogged or covered. Clean this hole out with a toothpick or other small pointed object.



TOP PANEL REMOVAL

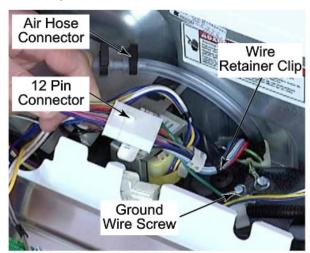
AWARNING



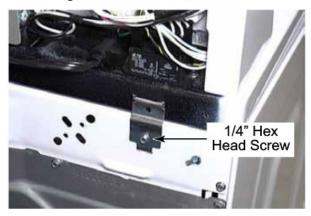
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Open the console. (See page 3-15)
- 3. Remove the 1/4" hex head screw securing the ground wire from the cabinet of the washing machine. Ground wire screws have a pointed tip and very fine threads.
 - 4. Pull one side of the pressure switch air hose off the ribbed connector.
 - 5. Press the locking tab and disconnect the 12 pin connector.
 - Pull the wire retainer clip out of the hole in the top of the washer.



7. Remove the 1/4" hex head screw securing the hinge tab on the back of washer.



- Pull the bottom of the hinge tab away from the washer and twist the top of the tab to remove it from the slot in the top panel. Repeat this procedure with the other hinge tab.
- 9. Lift top panel up and remove the top panel.

AGITATOR

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Open the top panel. (See page 3-29)
- 3. Place a flat blade screwdriver in the slot below the cap. Pry the cap off the agitator.



 Remove the 7/16" hex head bolt securing the agitator to the center shaft.

NOTE: Hold the agitator to keep it from turning while removing the bolt because there is no brake on this washing machine.



5. This bolt has a rubber washer on it.



Pull agitator up off the shaft and remove it.



Pull rubber seal off the shaft. A new rubber seal will be included with a new agitator.



CLOTHES GUARD

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Open the top panel. (See page 3-29)
- 3. Grasp top edge and pull in toward agitator and up to release clips that hold the clothes guard in place.



NOTE: This may need to be done in more than one place around the clothes guard to release all the clips.

4. Remove the clothes guard.



TUB RING

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

1. Unplug washer or disconnect power.

2. Lift the tabs securing the tub ring to the outer tub. There are 8 tabs around the outer tub that need to be released.



3. Lift the tub ring to remove it.



NOTE: When reinstalling tub ring, place feature for old bleach dispenser in front left corner for proper orientation of tub ring. There is also the word "Front" molded into underside of tub ring for proper orientation.



SPIN BASKET

AWARNING



Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Open the top panel. (See page 3-29)
- 3. Remove the tub ring. (See page 3-36)
- 4. Remove the agitator. (See page 3-34)
- 5. Place a spanner wrench on the spanner nut. Tap the spanner wrench with a mallet until the nut is loose enough to spin by hand. Spanner nut is not reverse thread.



6. Remove the spanner nut.

NOTE: When reinstalling the spanner nut, place the cone side down.



- 7. Grasp the top edge of the spin basket and lift it straight up out of the outer tub.
- The balance ring is attached to the top of spin basket. It is not replaceable by itself.



Below the spin basket is the drive block. Pull the drive block up to remove it from basket drive.



Reinstall the drive block so the notches are on the tabs of the basket drive.



11. There is a pump cover in the bottom of the outer tub that is accessible after removing the spin basket. Remove the 1/4" hex head screw.



12. Lift the pump cover to remove it.

NOTE: The cone shape on the bottom fits down into the opening of the pump to block large items from entering the pump.



FRONT PANEL

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove three 1/4" hex head screws along the bottom edge.



- Grasp the front panel from the sides and pull the bottom edge out.
- Pull the top edge down to release the clips from the top panel.



Remove the front panel.



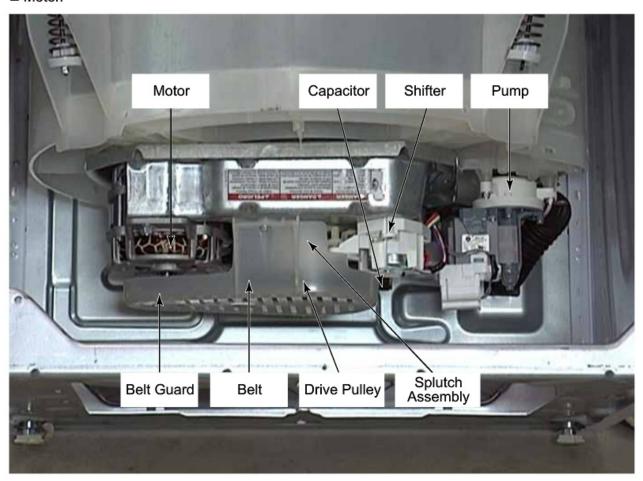
NOTE: The front support bracket, behind the front panel, gives rigidity to the center portion of the top and the cabinet, and it helps hold the front panel in place. It does allow the washer to be run without the front panel in place for testing purposes.

 The front support bracket can be removed or replaced by removing four 1/4" hex head screws, one in each side panel and two in the middle from the top support bracket.



COMPONENTS ACCESSIBLE BEHIND FRONT PANEL

- Components accessible behind the front panel include:
- Pump,
- Capacitor,
- Belt guard,
- Shifter,
- Belt,
- Drive pulley,
- Splutch assembly,
- Motor.



TUB SUSPENSION RODS

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the tub ring. (See page 3-36)
- 3. Remove the front panel. (See page 3-39)
- 4. Lift snubber strap up off post on side of tub.



5. Lift the suspension rod up.



- Rotate ball at the top to allow rod to align with the slot.
- Slide ball up off the suspension rod.



- Lower suspension rod down through hole in cabinet top brace.
- Lift bottom of tub and pull suspension rod down through hole at bottom of tub.



- 10. Repeat with the other suspension rods.
- 11. Inspect bearing cups that suspension balls rest in. Replace them if they appear worn.

TECH TIP: If the bearing cups and suspension balls become noisy during movement, lubricate bearing cups with a few drops of mineral oil only.

COMPONENTS ACCESSIBLE FROM THE BOTTOM

AWARNING

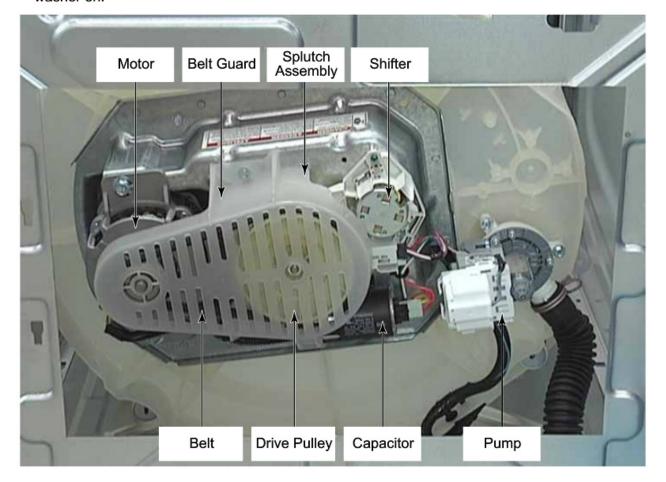


Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Lay the washing machine on its back. Use corner posts or other material to lay the washer on.

- Components accessible from the bottom include:
- Pump,
- Shifter,
- Capacitor,
- Belt guard,
- Belt,
- Motor,
- Drive pulley,
- Splutch assembly.



DRIVE BELT

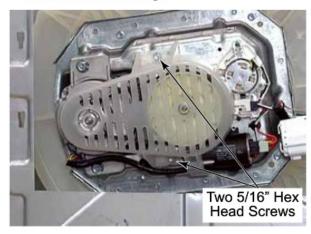
AWARNING



Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Remove two 5/16" or (8mm) hex head screws securing the belt guard to the transmission housing.



4. Remove the belt guard.

To remove the belt, grasp the belt and work it off the edge while turning the pulley.



NOTE: The belt is ribbed on the inside which faces the pulley.



TECH TIP: When reinstalling the belt make sure the belt is centered, not riding up on the top or bottom edge of the motor pulley, and reinstall the belt guard.

CAPACITOR

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Remove the belt guard.



4. Pull wire harness connector off capacitor.



- Lift the bottom end of the capacitor to release the tab.
- Twist the capacitor approximately 45 degrees and pull it out of the hole in the transmission housing.



3-44

DRIVE MOTOR

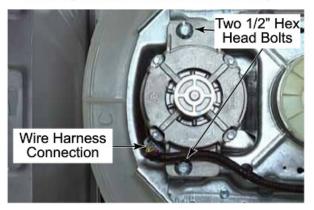
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Remove the drive belt. (See page 3-43)
- 4. Press the locking tab and disconnect the wire harness to the motor.
 - 5. Remove two 1/2" or 13mm hex head bolts securing motor to transmission housing.



Support the motor when removing the second bolt.



Pull the motor out of the mounting hole in the transmission housing.

DRIVE PULLEY

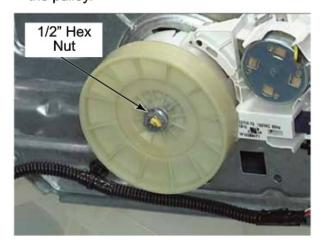
AWARNING



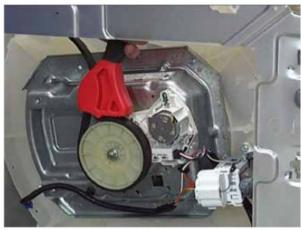
Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

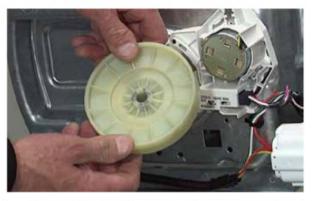
- 1. Unplug washer or disconnect power.
- 2. Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Remove the drive belt. (See page 3-43)
- 4. Hold the pulley to keep it from turning and remove the 1/2" or 13mm hex nut securing the pulley.

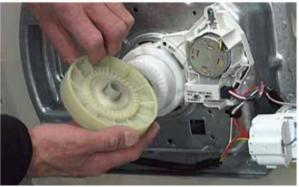


TECH TIP: There is Loctite on this nut. It may be necessary to use a strap wrench to hold the pulley, to remove the nut.



- Make sure to apply Loctite when reinstalling the nut.
- 6. Pull the pulley off the splined shaft.





SHIFTER

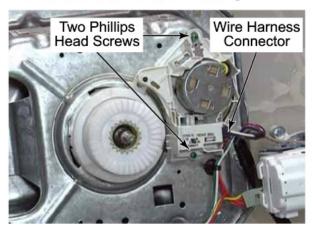
AWARNING



Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

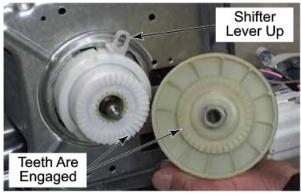
- 1. Unplug washer or disconnect power.
- Remove the front panel (See page 3-39) or lay the washing machine on its back.
- Remove the drive pulley. (See page 3-46)
- 4. Press the locking tab and disconnect the wire harness from the shifter.
 - Remove two Phillips head screws securing shifter to the transmission housing.



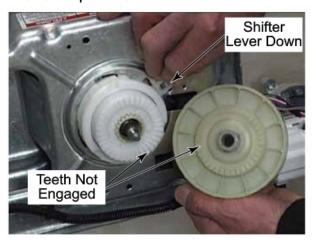
Remove the shifter.

NOTE: The shifter motor rotates a cam, attached to the shifter arm which moves between two positions. The shifter arm moves the transmission lever which engages or disengages the transmission creating agitate and spin.

The washing machine is in spin when the shifter is up in this position. The teeth of the splutch are engaged with the teeth of the pulley and the motor turns the pulley in a direction for spin.



When the shifter pulls the lever down it disengages the teeth. The washing machine is in agitate. The length of each stroke is controlled by the CCU. There are three different patterns.



SPLUTCH ASSEMBLY

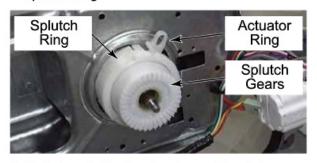
AWARNING



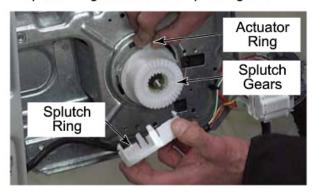
Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

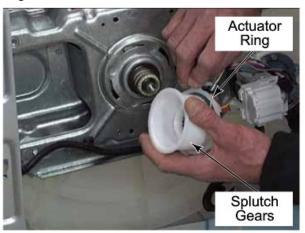
- 1. Unplug washer or disconnect power.
- Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Remove the shifter. (See page 3-47)
- 4. The actuator ring fits through a slot in the splutch ring.



Rotate splutch ring to release four tabs from slots in the transmission housing. The splutch ring slides off the splutch gears.



The actuator ring slides off of the splutch gears.



Remove the spring from the shaft after removing the splutch assembly.





DRAIN PUMP

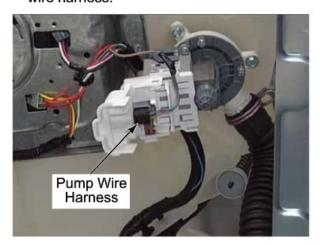
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Pull up on the wire cover to open it. There are small tabs on the sides of the cover that release from slots on the base.
 - Press the locking tab and disconnect the wire harness.

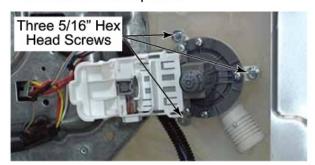


Squeeze the Corbin style clamp and slide it down the hose.

NOTE: Not all the water will be removed, so be ready to catch remaining water in a container.



- 6. Pull the outlet hose off the pump.
- Remove three 5/16" hex head screws securing the pump to the bottom of the outer tub. These screws have high/low threads for use in plastic.



8. Pull pump out of hole in outer tub.

NOTE: The drain pump has no serviceable parts, it is replaced as an assembly.



DRAIN PUMP OUTLET HOSE

AWARNING



Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Squeeze the Corbin style clamp and move it down the hose.



NOTE: Not all the water will be removed so be ready to catch the remaining water in a container.

Pull the outlet hose off the pump.

In the lower back corner of the washer, use a large flat blade screwdriver to release the tab at the top of the pump outlet hose fitting.



Lift the bottom of the fitting up off the edge of the cutout and remove the hose.



The tab on the bottom of the hose fitting fits over the edge of cutout in the back panel.



TRANSMISSION

AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

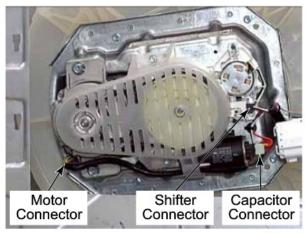
- 1. Unplug washer or disconnect power.
- 2. Remove the agitator. (See page 3-34)
- 3. Loosen the spanner nut. (See page 3-37)
- 🗪 4. Lean the washer or lay it on its back.

NOTE: We have removed all components from the transmission, but only the pump has to be removed to remove the transmission.

 If removing the transmission with all the components on it, pull the two wire retainer clips out of the holes in the transmission housing. New wire retainer clips are supplied with a new transmission.



- Disconnect the wire harness connector from the capacitor.
- Disconnect the wire harness connector from the shifter.
- Disconnect the wire harness connector from the motor.



 Remove four 10mm hex head screws securing the transmission housing to the outer tub. These screws have high/low thread for use in plastic.



 Support the transmission. Use a large flat blade screwdriver to pry along the top edge of the transmission until it is loose. 11. Slide the transmission and basket drive out of the outer tub and spin basket.



12. The tub seal should come out on the transmission shaft.



13. This is seal orientation as it faces the tub.



 This is seal orientation as it faces the transmission.



15. The seal is pressed onto the transmission shaft at the factory. A new transmission will come with a new seal pressed on.

OUTER TUB

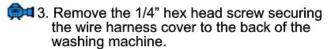
AWARNING



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- Remove the spin basket. (See page 3-37)





4. Push up slightly on the bottom of the cover and pull the bottom edge out to release the tabs of the cover from the slots in the back panel. Pull down to remove the top edge of the cover from the upper back panel.



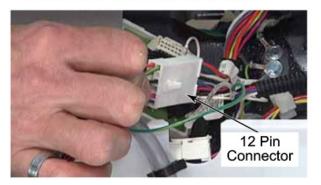
Release the clip securing the wire harness and pressure switch air hose. Use a small flat blade screwdriver and separate the clip where they lock together.



Release clamp on pressure switch air hose connection in console. Press the two halves of the clamp apart and open the clamp.



- 7. Pull pressure switch air hose off hose barb.
- Press the locking tab and disconnect 12 pin connector for the lower wire harness.



3-53

9. Pull the wire retainer clip out of the hole in the top of the washer.



Push the wires and tube out the hole at the back of the console.



Push the wires and tube into the cabinet through the hole in the back panel.

- 12. Open the top panel. (See page 3-29)
- 13. Use a small flat blade screwdriver to release ground wire clip, from back edge of washer. There are two ground wire clips, release the ground wire bundled with the wire harness and pressure switch air hose.



- **TECH TIP:** When reinstalling ground wire clip, squeeze clip together with pliers before reinstalling clip to make sure it is tight.
- 14. Remove the front panel. (See page 3-39)
- 15. Tilt or lay washing machine on its back.
- Remove the transmission and basket drive assembly. (See page 3-51)
- 17. Remove the outlet hose from the pump. (See page 3-50)
- 18. Remove drain pump from outer tub. (See page 3-49)
- Stand the washing machine upright.
- 20. Lift a suspension rod and push ball down.
- 21. Rotate the ball to allow the rod to align with the slot and slide out of the ball.



- Lower the suspension rod down through the hole in the cabinet top brace.
- Hook the top of the rod over the edge of the outer tub.
- 24. Repeat with three other suspension rods.
- 25. When removing the last suspension rod, support the outer tub so it does not drop.

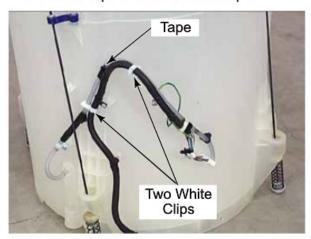
Remove the outer tub and suspension rods through the front of the washer cabinet.



- 27. The wire harness is attached to the side of the outer tub with two 5/16" or (8mm) hex head screws. These screws have high/low threads for use in plastic.
- Pull air hose off air dome on the side of the outer tub.
- Pull three wire retainer clip out of holes in the outer tub. One on the side and two at the bottom of the outer tub.



30. The air hose is attached to the wire harness with two clips and tape. To remove the hose from the wire harness pry open the two white clips and remove the tape.



CABINET

AWARNING

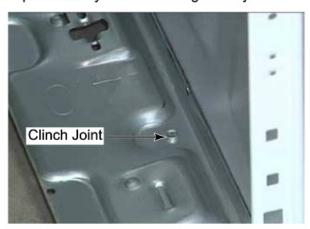


Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

1. Unplug washer or disconnect power.

NOTE: The cabinet has 5 pieces. The two sides and base come together and cannot be replaced separately. They are permanently attached using clinch joints.



- 2. To replace the cabinet, remove the top of the washing machine. (See page 3-33)
- 3. Remove the front panel. (See page 3-39)
- 4. Remove the outer tub from the cabinet. (See page 3-53)

Remove seven 1/4" hex head screws securing the back panel to the cabinet.



- Remove the front support bracket. (See page 3-39)
- 7. Remove the top support bracket. (See page 3-30)
- 8. Unscrew the feet from bottom of cabinet.



COMPONENT TESTING



AWARNING

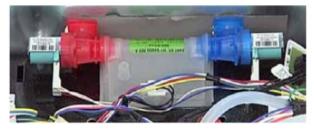
Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

WATER VALVES TESTING



- 1. Unplug washer or disconnect power.
- 1. Open the console. (See page 3-1)
- Check the wire harness connections to the water inlet valves.
- 3. Remove connector J3 from the CCU.
- 4. Check resistance of the valve coils across the following J3 connector pinouts:

Hot Valve J3 Pins 1 & 4 Cold Valve J3 Pins 1 & 5

- 5. Resistance should be 890 1.3kΩ
- If resistance readings are tens of ohms outside of range, replace valve assembly.

DRAIN PUMP MOTOR TESTING



- 1. Unplug washer or disconnect power.
- Check the wire connection to the pump.
- 3. Open the console. (See page 3-1)
- Remove connector J16 from the CCU.
- 5. Check resistance of the drain pump motor across the following J16 connector pinouts:

Drain pump, J16 Pins 2 & 3

- 6. Resistance should be $14 25\Omega$
- 7. If resistance readings are outside of range, verify the pump is free from obstructions.
- If readings are still out of range, replace the drain pump.

4-1



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

DRIVE MOTOR TESTING



- 1. Unplug washer or disconnect power.
- Check the wire harness connection to the drive motor.
- 3. Open the console. (See page 3-1)
- 4. Remove connector J16 from the CCU.
- 5. Check resistance of the drive motor across the following J16 connector pinouts:
 - CCW Winding J16 pin 6 to Motor relay pin 2 CW Winding J16 pin 7 to Motor relay pin 2
- 6. Resistance should be $3.5 6\Omega$
- 7. If resistance readings are out of range replace the drive motor

MOTOR CAPACITOR TESTING



- Unplug washer or disconnect power.
- 2. Remove the front panel (See page 3-39) or lay the washing machine on its back.
- 3. Disconnect the wire harness connector from the capacitor terminals.
- 4. Discharge the capacitor by touching each of the terminals with a 20kΩ (red, black, orange) resistor to ground, or short the two terminals of the capacitor together.
- 5. Touch the ohmmeter test leads to the capacitor terminals.
- The meter should steadily increase in resistance.
- 7. If the capacitor is either shorted or shows an open circuit (infinite Ω) reading, replace the capacitor.



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

SHIFTER MOTOR TESTING

- 1. Unplug washer or disconnect power.
- 2. Check the wire harness connection to the shifter.
- Open the console. (See page 3-1)
- Remove connector J16 from the CCU.
- Check resistance of the shifter across the following J16 connector pinouts:

Shifter, J16 Pins 1 & 2

- Resistance should be 2k 3.5kΩ
- 7. If resistance readings are out of range replace the drive motor.

LID LOCK TESTING

- Unplug washer or disconnect power.
- 1. Open the console. (See page 3-1)
- Remove connector J15 from the CCU.
- 3. Check resistance of the lid lock across the following J15 connector pinouts:

Lock Switch Solenoid: J15 Pins 1 & 3 Resistance should be 85 - 155Ω

Lock Switch: J15 Pins 3 & 4

Locked = 0Ω

Unlocked = open circuit (infinite Ω)

Lid Switch: J15 Pins 3 & 2 Lid Closed = 0Ω

Lid Open = open circuit (infinite Ω)

4. If switch measurements do not match the values shown above for unlocked (or locked) condition, replace the lid lock mechanism.



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

THERMISTOR TESTING



- Unplug washer or disconnect power.
- 2. Open the console. (See page 3-1)
- 3. Remove connector J3 from the CCU.
- 4. Check resistance of the thermistor across connector J3 Pins 9 & 10
- 5. Verify the approximate resistance, shown in table, is within ambient temperature range.
- 6. If reading shows an open circuit (infinite Ω) or close to zero, replace the thermistor.

TH	HERMISTOR F	RESISTANCE
Approx. Te	emperature	Approx. Resistance
F°	C°	(ΚΩ)
32	0	163
41	5	127
50	10	100
59	15	79
68	20	62
77	25	50
86	30	40
95	35	33
104	40	27
113	45	22
122	50	18
131	55	15
140	60	12
149	65	10



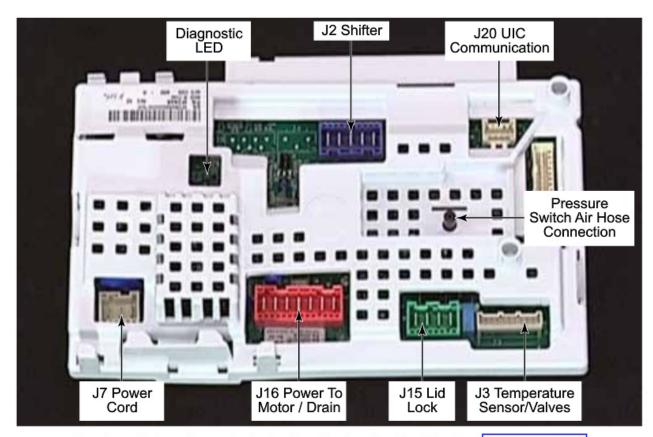
Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

CENTRAL CONTROL UNIT CONNECTIONS



For pinout information refer to the Troubleshooting Test Section. (See page 5-13)

-NOTES -

DIAGNOSIS & TROUBLESHOOTING

A DANGER



Electrical Shock Hazard

Only authorized technicians should perform diagnostic voltage measurements.

After performing voltage measurements, disconnect power before servicing.

Failure to follow these instructions can result in death or electrical shock.

AWARNING



Electrical Shock Hazard

Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

Voltage Measurement Safety Information

When performing live voltage measurements, you must do the following:

- Verify the controls are in the off position so that the appliance does not start when energized.
- Allow enough space to perform the voltage measurements without obstructions.
- Keep other people a safe distance away from the appliance to prevent potential injury.
- Always use the proper testing equipment.
- After voltage measurements, always disconnect power before servicing.

Before Servicing, check the following:

- Make sure there is power at the wall outlet.
- Has a fuse blown or circuit breaker tripped? Was a regular fuse used? A time-delay fuse is required.
- Are both hot and cold water faucets open and water supply hoses unobstructed?
- All test/checks should be made with a VOM (volt-ohm-milliammeter) or DVM (digital-voltmeter) having a sensitivity of 20,000Ω per volt DC or greater.
- Resistance checks must be made with washer unplugged or power disconnected.

- IMPORTANT: Avoid using large diameter probes when checking harness connectors as the probes may damage the connectors upon insertion.
- Check all harnesses and connections before replacing components. Look for connectors not fully seated, broken or loose wires and terminals, or wires not pressed into connectors far enough to engage metal barbs.
- A potential cause of a control not functioning is corrosion or contamination on connections. Use a ohmmeter to check for continuity across suspected connections.
- Perform the service diagnostic tests before going to specific troubleshooting tests. (See page 5-6)

SERVICE DIAGNOSTIC TEST MODES - CS / MN MODELS

These tests can be used to do a quick and overall checkup of the washer before going to specific troubleshooting tests.

- To activate the service diagnostic test modes on CS & MN models:
 - Start with the cycle selector switch at the 12:00 position.
 - Turn the cycle selector switch one click to the left, two to the right, one to the left, and one to the right.

NOTE: If not done correctly, turn the cycle selector switch to the 12:00 position and wait for 5 seconds before attempting to access service diagnostics again.

TECH TIP: To assist in proper timing when turning the cycle selector switch, tap the top of the washer between each turn. This gives about a half a second between each step in the process.

- Upon successful entry into service diagnostics, all LED's should be flashing.
- 4. All modes proceed in order from start to finish. If a mode is passed it will be necessary to start from the beginning to get to that mode again.
- To enter any of the service diagnostic tests, press Start when the correct LED indicator lights are lit.
- 6. Since status LED names may vary between makes and models each LED is assigned a value. Starting at the RIGHT, the Lid locked LED is not used. Working to the LEFT, the value of the remaining LED's is 1, 2, 4, 8 and 16. For complete details about each diagnostic test, refer to the tech sheet.
- 7. Turn the selector back to the 12:00 position.

DIAGNOSTIC TE	ST MODE	S		
MODE	- ;		S LEDs	3
(Status LED names may vary between makes and models)	SOAK/ WASH	RINSE	FINAL	DONE
Fault Code Display Mode				1
Quick Overview Test Mode			2	
Manual Overview Test Mode			2	1
Calibration Mode		4		
Drain & Spin Cycle		4		1
UI Test Mode		4	2	
SW Version Display Mode		4	2	1
Factory Diagnostics Mode	8			
Tachometer Verification Mode	8			1
Dry Factory Diagnostics	8		2	
Factory Cal Test Cycle	8		2	-1
Clean Washer Cycle	8	4		

■ View fault code mode:

Enter service diagnostics, then toggle the cycle selector switch one time. The 1 value LED should be lit. To enter 'view fault codes', press Start. The status LED's should flash on and off. To advance to the first fault code, toggle the cycle selector switch. To read the fault codes: when the LEFT LED is lit the F code is displayed. Add the value of the other LEDs that are lit together to determine the F code. When the LEFT LED is off the E code is displayed. Add the value of the LEDs that are lit together to determine the E code. To view the second fault code, toggle the cycle selector switch again. If only the LEFT LED is flashing, there are no more fault codes in memory. To view the third fault code, toggle the cycle selector switch again. To view the fourth fault code, toggle the cycle selector switch again. To clear fault codes and exit service diagnostics, press and hold the Start button for 3 to 5 seconds.

TECH TIP: Make sure to record the fault codes before clearing them. Refer to the tech sheet and the service manual for the proper procedure to diagnose and repair the problem indicated by the fault codes.

Quick overview test mode:

Enter service diagnostics, then toggle the cycle selector switch two times. The 2 value LED should be lit. Press Start to enter the 'Quick overview test mode'. The 'Lid Locked' LED should be lit, and the lid should lock. This test mode will automatically advance through each step in the washing process. Press Start to manually advance to the next step. The LED's will indicate what step the test is on. At the end of the test the lid will unlock and exit diagnostic mode. To manually exit the test at any time, press and hold the Start button for 3 to 5 seconds.

■ Manual overview test mode:

Enter service diagnostics. Toggle the cycle selector switch three times. The 1 and 2 value LEDs should be lit. Press Start to enter the 'Manual overview test mode'. All LED's will turn off. Press Start for the first test, lid lock. The lid lock LED should turn on and the lid should lock. Press Start again to unlock the lid. Toggle the cycle selector switch once to move to the next test, cold water valve. Press Start to activate the cold water valve. Press Start to stop the test. Refer to the tech sheet for all of the tests and their indications. Press and hold Start for 3 to 5 seconds to exit 'Manual overview test mode' and Service diagnostics.

■ Calibration mode:

Enter service diagnostics. Toggle the cycle selector switch four times to advance to the 'Calibration mode'. The 4 value LED should be lit. Press Start to run this cycle anytime the CCU or any drive component is replaced, or if the basket is removed for any reason. The calibration mode sets parameters in the CCU for an empty basket, so when a cycle is run, it can more accurately measure the load.

■ Drain & spin cycle:

Enter service diagnostics, then toggle the cycle selector switch five times. The 4 and 1 value LEDs should be lit. Press Start to enter the 'Drain and spin cycle'. Press Start for 3 to 5 seconds to cancel Drain and spin cycle. The cycle will end but the lid will remain locked until the basket stops completely.

■ UI test mode:

Enter service diagnostics, then toggle the cycle selector switch six times. The 4 and 2 value LEDs should be lit. Refer to the tech sheet for complete details for this test.

■ Software version display mode:

Enter service diagnostics, then toggle the cycle selector switch seven times. The 4, 2 and 1 value LEDs should be lit. Press Start to enter the 'Software version display mode'. Refer to the tech sheet for complete details of how to read the version number.

■ Factory diagnostics mode:

Enter service diagnostics, then toggle the cycle selector switch eight times. The 8 value LED should be lit. This setting is not used

■ Tachometer verification mode:

Enter service diagnostics, then toggle the cycle selector switch nine times. The 8 and 1 value LEDs should be lit. Press Start to enter 'Tachometer verification'. Manually rotate the basket and the LED's should cycle from right to left to verify the shifter actuator is recognizing rotation.

■ Dry factory diagnostics:

Enter service diagnostics, then toggle the cycle selector switch ten times. The 8 and 2 value LEDs should be lit. This setting is not used.

■ Factory cal test cycle:

Enter service diagnostics, then toggle the cycle selector switch eleven times. The 8, 2 and 1 value LEDs should be lit. This setting is not used.

■ Clean washer cycle:

Enter service diagnostics, then toggle the cycle selector switch 12 times. The 8 and 4 value LEDs should be lit. Use with Afresh® products to clean out the washer. Make sure nothing is in the washer during a clean washer cycle.

FAULT / ERROR CODES - PR / PD MODELS



When in failure mode, the washer is out of service. Scrolling Out Of Order is displayed, followed by a failure code.

The following fault/error codes put the washer out of service until cleared: F01, F07, F20, F25, and F32 (can be reset after F32 by power cycling the washer).

To clear failure codes it is necessary to enter the service diagnostic mode and go to Clear Errors Mode (P-01), and enter by pressing Start. Then press and hold Start button for a minimum of three seconds to clear all fault codes. This will also exit the Fault Code Display Mode. F32 can also be cleared by Power Cycling the washer, that is disconnecting the power for a few seconds then powering back up.

For an explanation of all the Fault/Error codes, refer to the Tech Sheet.

SERVICE DIAGNOSTIC TEST MODES - PR / PD MODELS

These tests can be used to do a quick and overall checkup of the washer before going to specific troubleshooting tests.

- To activate the service diagnostic test modes:
 - Make sure power is turned off, then remove the service door on metercase models, or remove the AA1 Service/Coin Jumper from the User Interface Control (UIC) board. After removing the AA1 jumper, remount the control onto the control console.
 - Make sure the washer is in service mode (display will show either 6.xx code, cycle count, money count, or active failure code). Go on to step 3 without advancing past this screen.
 - Press and hold the Delicates button for 1 second. The display will show "P-01" as shown in the chart below.
 - Press the Mixed button to step through each selection 1-13. Press Start to select each step to be run.

Mode	Diagnostic	UI Display
1	Clear Errors	P-01
2	Cycle Credit	P-02
3	Quick Overview Test	P-03
4	Manual Overview Test	P-04
5	Calibration Cycle	P-05
6	Drain & Spin Cycle	P-06
7	UI Diagnostics	P-07
8	Factory Diagnostics	P-08
9	Tachometer Verification	P-09
10	Dry Factory Diagnostics	P-10
11	Factory Cal Test Cycle	P-11
12	Clean Washer Cycle	P-12
13	Factory Mode	P-13

To exit the service diagnostic modes:

- Press and hold the Delicates button for 1 second. Power cycling will also exit the service diagnostic modes.
- P-01 CLEAR ERRORS To access clearing of errors, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes. Pressing Start after "P-01" is displayed clears an active error code. Once Start is pressed, the UI should turn fully on and then flash on and off for about 2 seconds, then display "P-01".
- P-02 CYCLE CREDIT To access cycle credit, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes, and then perform step 4 until "P-02" is displayed. Pressing Start after "P-02" is displayed provides a cycle credit. When service diagnostic mode is exited, the highest priced cycle will display with all of the cycle options set to the maximum, along with "PRESS START" (unless end-of-cycle door opening is required).
- P-03 QUICK OVERVIEW TEST. To access Quick Overview Test, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes, and then perform step 4 until "P-03" is displayed. Pressing Start after "P-03" is displayed initiates the Quick Overview Test. See page 5-9.

- P-04 MANUAL OVERVIEW TEST. To access Manual Overview Test, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes, and then perform step 4 until "P-04" is displayed. Pressing Start after "P-04" is displayed initiates the Manual Overview Test. "L-00" will display for the first load to test. Pressing the Mixed button will step through each load in the procedure. Pressing Start selects the displayed load to be tested. Refer to the complete Manual Overview Test. See page 5-9. Pressing and holding the Delicates button for 1 second will exit the Manual Overview Test and return to the service diagnostic modes. Power cycling the UI will also exit the Manual Overview Test, but will also exit the service diagnostic modes.
- P-05 CALIBRATION CYCLE IMPORTANT: The calibration cycle calibrates the washer and re-initializes the load sensing parameters for the washer. Calibration must be performed when any of the following components have been replaced: Main Control, Spin basket, Transmission, Splutch, Drive Pulley, Suspension, Motor, or Capacitor. Calibration should also be performed when the washer is moved to a different location or, more specifically, to a different power socket/outlet. Not performing calibration may result in poor wash performance. To access calibration cycle, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes, and then perform step 4 until "P-05" is displayed. Pressing Start after "P-05" is displayed initiates the calibration cycle. "CAL CYCLE" will scroll on the display.
 - ←Do NOT interrupt calibration, disturb washer, or remove power; otherwise, calibration must be repeated.
 - ←Lid must be down to perform a calibration.
 - ←Spin basket must be empty to perform a calibration (no water or clothes). When calibration cycle is complete, the UI will display "P-05".

- P-06 DRAIN & SPIN CYCLE. To access the drain & spin cycle, perform steps 1, 2 and 3 of activating the Service Diagnostic Test Modes, and then perform step 4 until "P-06" is displayed. Pressing Start after "P-06" is displayed initiates the drain & spin cycle.
- P-07 UI DIAGNOSTICS To access UI diagnostics, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes, and then perform step 4 until "P-07" is displayed. Pressing Start after "P-07" is displayed starts the UI diagnostics. The entire display illuminates, then by pressing each button, the corresponding words on the display will turn off, indicating that the switch is functioning. See chart for the complete UI diagnostics procedure See page 5-10. The washer will exit UI diagnostics mode after 5 minutes of inactivity or unplugging the power cord.
- P-08 FACTORY DIAGNOSTICS For factory use only. NOTE: There is no reason for field service to use P-08 in their diagnostics unless directed to do so by the manufacturer.
- P-09 TACHOMETER VERIFICATION To access tachometer verification, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes, and then perform step 4 until "P-09" is displayed. Pressing Start after "P-09" is displayed starts the tachometer verification. One "8" out of 4 will be displayed and it will start on the right as viewed from the front. Rotation of the spin basket will flash the 8's on the display; the faster the basket turns, the faster the 8's will flash in rotation right to left, regardless of direction of the basket. Pressing and holding the Delicates button for 1 second will exit the tachometer verification procedure, and the UI will display "P-09".

- P-10 DRY FACTORY DIAGNOSTICS For factory use only. NOTE: There is no reason for field service to use P-10 in their diagnostics unless directed to do so by the manufacturer.
- P-11 FACTORY CAL TEST CYCLE For factory use only. NOTE: There is no reason for field service to use P-11 in their diagnostics unless directed to do so by the manufacturer.
- P-12 CLEAN WASHER CYCLE Puts the washer into the clean washer cycle. To access the clean washer cycle, perform steps 1, 2, and 3 of Activating the Service Diagnostic Test Modes, and then perform step 4 until "P-12" is displayed. Pressing Start after "P-12" is displayed starts the clean washer cycle. The display will show the cycle status. When clean washer cycle is complete, the UI will display "P-12".

 NOTE: This cycle should not be used with anything still loaded in the spin basket.
- P-13 FACTORY MODE For factory use only. NOTE: There is no reason for field service to use P-13 in their diagnostics unless directed to do so by the manufacturer.

QUICK OVERVIEW TEST PROCEDURE

To access and initiate the Quick Overview Test Procedure (See page 5-6).

Cycle Index	Cycle Name	UI Display
1	Lock Lid	P3.01 LOCKED
2	Timed Cold Fill 1m	P3.02 LOCKED, FILL, COLD
3	Timed Hot Fill 10s	P3.03 LOCKED, FILL, HOT
4	Ready Motor Agitation	P3.04 LOCKED
5	Timed Agi 10s	P3.05 LOCKED, WASH
6	Drain Out Sensed	P3.06 LOCKED
7	Ready Motor Spin	P3.07 LOCKED
8	Timed Spin Drain High 10s	P3.08 LOCKED, SPIN
9	Coast to 0 RPM	P3.09 LOCKED
10	Unlock Lid	P-03

MANUAL OVERVIEW TEST PROCEDURE

To access and initiate the Manual Overview Test Procedure (See page 5-7).

Load	Output	Display	Validity When Output is Selected	VFD Behavior When Command is Valid	VFD Behavior When Command is Invalid
0	LID LOCK	L-00	Valid to lock only when lid is closed; Valid to unlock only when basket RPM is 0	LOCKED is displayed when START is pressed	LOCKED flashes and scrolls "Error" when lid fails to lock

START Command

To advance to the next load, press the DELICATES key pad; LOCKED disappears from the display, but the lid remains locked.

NOTE: To unlock the lid at any time during this procedure, press the DELICATES key pad. LOCKED displays, but only while in the L-00 load position.

1	COLD VALVE	L-01	Valid always	COLD is displayed when START is pressed	Not applicable
2	HOT VALVE	L-02	Valid always	HOT is displayed when START is pressed	Not applicable
4	DRAIN	L-03	Valid always	Scrolls "drAln" when START is pressed	Not applicable
5	LOW SPIN (Target Spin: 500 rpm1, 0 rpm2)	L-04	Valid only when lid is locked	SPIN is displayed when START is pressed	If the lid lock is not in locked state, LOCKED flashes 0.5 sec. on, 0.5 sec. off
6	HIGH SPIN (Target Spin: 700 rpm1, 0 rpm2)	L-05	Valid only when lid is locked and shifter is in spin position	SPIN is displayed when START is pressed	If the lid lock is not in locked state, LOCKED flashes 0.5 sec. on, 0.5 sec. off
7	SLOW AGITATION (Agitation 250 ms off, 600 ms on)	L-06	Valid only when lid is locked and shifter is in spin position	WASH is displayed when START is pressed	If the lid lock is not in locked state, LOCKED flashes 0.5 sec. on, 0.5 sec. off
8	FAST AGITATION (Agitation 650 ms off, 1200 ms on)	L-07	Valid only when lid is locked	WASH is displayed when START is pressed	If the lid lock is not in locked state, LOCKED flashes 0.5 sec. on, 0.5 sec. off

UI DIAGNOSTICS PROCEDURE

To access and initiate the UI Diagnostic Procedure (See page 5-7).

Step	Name	Procedure and/or VFD Behavior
a	TEST VFD	All segments of the VFD turn on.
b	TEST START BUTTON	Press the START button. The VFD will turn off PRESS START.
С	TEST COIN1 (PD models only)	Drop a quarter into the coin1 drop. The VFD will turn off PRICE.
d	TEST COIN2 (on some models)	Drop a dollar into the coin2 drop. The VFD will turn off ADD.
е	TEST CARD READER (PR models only)	No test is required. The vendor tests this functionality.
f	TEST SERVICE SWITCH (PD models only)	Press the service switch. The VFD will turn off AVAILABLE.
g	TEST COIN BOX SWITCH (PD models only)	Press the coin box switch. The VFD will turn off MINUTES.
h	TEST BUTTONS (on all models)	Press POWERWASH. The VFD will turn off POWERWASH. Press MIXED. The VFD will turn off MIXED. Press DELICATES. The VFD will turn off DELICATES. Press NORMAL ECO. The VFD will turn off NORMAL. Press TEMPERATURE. The VFD will turn off TAP COLD, COLD, COOL, WARM, and HOT. Press SOIL LEVEL. The VFD will turn off NORMAL and HEAVY. Press EXTRA RINSE. The VFD will turn off EXTRA RINSE.
i	Exit the test and return to P-07	To press and hold the DELICATES key pad exits the test, and returns to the P-07 display.

HELP MODE

- To access Help mode, perform step 1 of Activating the Service Diagnostic Test Modes, See page 5-6 and then perform step 4 until the 2.xx code is displayed.
- Pressing the Powerwash button activates the help mode.
- To advance through the help mode submenus, use the Mixed button.
- See Help Mode Sub-menu See page 5-12 for the order in which items are displayed.
- Press the Powerwash button at any time to exit help mode.

HELP CODES

Help Code	Description
00	No error or help code.
oF	Oversuds detected at the end of the wash cycle, forcing the CCU to use the progressive spray rinse cycle.
32	An unbalance situation has occurred.
33	Oversuds detected at any part of the cycle other than end of wash cycle.
71	Generation 2 debit card cycle polling message out of sequence.
74	Generation 2 debit card remaining balance message out of sequence.
75	Generation 2 debit card new card balance message out of sequence.
88	Invalid messaging state found in Data Acquisition communications commsuprv() routine.

HELP MODE SUB-MENU

The first value displayed is 1h.XX and to advance to the next step(s), press the Mixed button.

To exit Help Mode, press the Delicates button.

For the Help Codes Table See page 5-11.

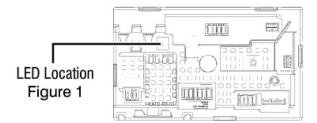
For Fault/Error Codes Table refer to the Tech Sheet .

Submode	Description Note	
1h.XX 2h.XX 3h.XX	The XX value has a meaning according to the Help Codes Table on page 8. The XX value has a meaning according to the Help Codes Table on page 8. The XX value has a meaning according to the Help Codes Table on page 8.	Help code 1 Help code 2 Help code 3
1.X##	The X is f or d and ## is the code num as defined in the Fault/ Error Codes Table (see pages 5 and 6).	Error History code 1
2.X##	The x is f or d and ## is the code num as defined in the Fault/ Error Codes Table (see pages 5 and 6).	Error History code 2
3.X##	The x is f or d and ## is the code num as defined in the Fault/ Error Codes Table (see pages 5 and 6).	Error History code 3
4.X##	The x is f or d and ## is the code num as defined in the Fault/ Error Codes Table (see pages 5 and 6).	Error History code 4
(Powerwash, Mixed, Delicates) hF	Energy Saving Mode: Default setting for deep water cycles is to use deep water wash fills and deep bath rinses.	
	 Pressing the DELICATES key pad will toggle the "hF" setting from "" to "LL". In Eco Mode ("LL"), deep water cycles will use approximately 15% less water on the fill and rinse portions of the cycle. 	
	Unbalance Routine ON/OFF: Default setting for the washer is Unbalance Routine OFF. If an unbalance event occurs, the cycle will stop and the washer will display "Unbalance". Lid opening and cycle restart is required to continue the cycle.	
	 Pressing the DELICATES key pad will toggle the "Unbalance" setting from "OFF" to "ON". The Unbalance Routine is designed to autocorrect the unbalance occurrence by adding an extra rinse and redistributing the load. 	
	Suds Routine ON/OFF: Default setting for the washer is Suds Routine OFF. If an oversudsing event occurs, the washer will continue through the key stages of the cycle.	
	 Pressing the DELICATES key pad will toggle the "Suds" setting from "OFF" to "ON". The Suds Routine is designed to reduce the oversudsing occurrence by performing additional rinse(s). 	
	Extra Rinse Type (SP.r, dP.r, EA.G): Default setting for the washer is to use spray rinse (SP.r).	
	 Pressing the DELICATES key pad will change the "Extra Rinse type" setting from "SPr" (spray rinse) to "dPr" (deep rinse) to "EA.G" (extra agitation time). 	
SC.XX	Where XX is the software version of the CCU.	
EC.XX	Where XX is the EEPROM version of the CCU.	
SU.XX	Where XX is the software version of the UIC.	
EU.XX	Where XX is the EEPROM version of the UIC.	

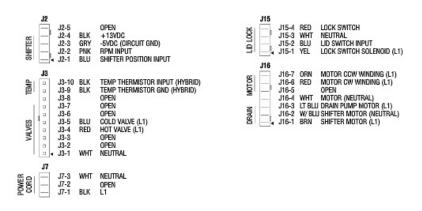
TROUBLESHOOTING GUIDE

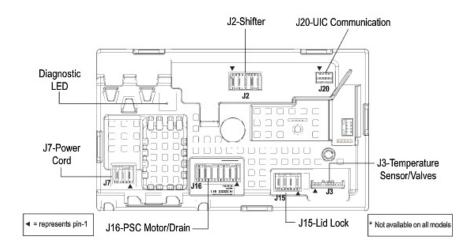
NOTE: Refer to the Tech Sheet for the complete Troubleshooting Guide and all of the Troubleshooting Tests

- A troubleshooting tool has been implemented on the CCU—a diagnostic LED.
- LED ON The Control is detecting correct incoming line voltage and the processor is functioning.
- LED OFF Control malfunction.



CENTRAL CONTROL UNIT CONNECTORS & PINOUTS





CYCLE TIMING CHARTS - PR / PD MODELS

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NOTIFIED EXP SYCIE	27.6											
			30	100		Spray	Spin &	Spray	Spin &	Spray	Spin &	Displayed
Cycle Phase: Spin Fill Static Fill Agitation Drain	Spin Fill	Static Fill	Agitation	Drain	Initial Spin Rinse #1	Rinse #1	Drain	Rinse #2	Drain	Rinse #3	Drain	Cycle Time
Time, minutes:	2	1.3	6	2	1	0.75	1	0.75	1	0.75	6	29
Lid Locked:	No	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	

Mixed Cycle

					Spin &	Rinse	Rinse			Spin &	Displayed	
Cycle Phase:		Static Fill	Spin Fill Static Fill Agitation Drain	Drain	Drain	Spin Fill	Spin Fill Static Fill Agitation	Agitation	Drain	Drain	Cycle Time	
Time, minutes:	3.25	2	6	2	1.5	3.25	2	2	2	6.2	34	
Lid Locked:	No	No	No	No	Yes	No	No	No	No	Yes		

Delicates Cycle

		A 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	8 87.00		Spin	Spin & Rinse	Rinse	2000 0000		Spin &	Displayed
Cycle Phase:	Spin Fill	Static Fill	Spin Fill Static Fill Agitation Drain	Drain	Drai	Spin Fill	n Spin Fill Static Fill Agitation	Agitation	Drain	Drain	Cycle Time
Time, minutes:	3.25	2	9	2	1.5	3.25	2	2	2	6.2	31
Lid Locked:	No	No	No	No	Yes	No	No	No	No	Yes	

PowerWash Cycle

					Spin & Rinse	Rinse	Rinse			Spir
Cycle Phase: Spin Fill Static Fill Agitation Drain	Spin Fill	Static Fill	Agitation	Drain	Drain	Spin Fill	Drain Spin Fill Static Fill Agitation	Agitation	Drain	Pa
Time, minutes: 3.25	3.25	2	17	2	1.5	3.25	2	2	2	9.
Lid Locked:	No	No	No	No	Yes	No	No	No	No	Ye

Cycle Time Displayed

Spin Chart

			Rinse
Cycle	Initial	Final	Spins
Normal Eco	200	700	300
Mixed	200	700	160
Delicates	250	200	160
PowerWash	200	700	160

due to load size and composition, as well as detergent type and amount. All times shown are averages, as individual segments may change

Cycle Time

Drain

Drain

Agitation

ž

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Cycle Time

Spin & Drain

Drain

Time, minutes: Cycle Phase:

Lid Locked:

Drain & Spin Cycle (Model 2795 only)

CYCLE TIMING CHARTS - CS / MN MODELS

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Sinds and annual	2126										
						Rinse Spin				Spin &	
Cycle Phase: Spin Fill Static Fill Agitation Drain Initial Spin	Spin Fill	Static Fill	Agitation	Drain	Initial Spin	Œ	Rinse Static Fill	Agitation	Drain	Drain	Drain Cycle Time
Time, minutes:	2	1.3	10	2	1	2	0.5	2	2	6	32
Lid Locked:	No	No	oN	No	Yes	No	No	No	No	Yes	

Mixed Cycle

		-			Cnin 8.	Dinco Cnin				Cnin 9.	
Cycle Phase:	Spin FIII	Static Fill	Agitation	Drain	Drain	FIII	Rinse Static Fill	Agitation	Drain	Drain	Cycle Time
Time, minutes:	3.25	2	6	2	1	3.25	2	2	2	و	32
Lid Locked:	No	N	No	N	Yes	No	N	No	٩	Yes	

Delicates Cycle

					Spin &	Rinse Spin				Spin &	
Cycle Phase:	Spin Fill	Spin Fill Static Fill Agitation Drain	Agitation	Drain	Drain	Œ	Rinse Static Fill	Agitation	Drain	Drain	Cycle Time
Time, minutes:	3.25	2	9	2	1	3.25	2	2	2	9	29
Lid Locked:	No	No	No	No	Yes	No	No	No	No	Yes	

PowerWash Cycle

Cools Bhass.	o in	[]] C+>+ic []]	deleteration of the state of th	1	Spin &	Rinse Spin	III aleces centa	Agitation	Drain	Spin &	Curlo Timo
Cycle Fildse:	III IIIde	ordine rill	Agirarion	Dialli	Ulalli	Ē	NIIISE STATIC FIII	Agiranon	Nall	Nall	cycle IIIIe
Time, minutes:	3.25	2	12	2	1	3.25	2	2	2	9	35
Lid Locked:	No	No	No	No	Yes	No	οN	No	٩	Yes	

Bulky Items/Beddings Cycle

					Spin &	Rinse Deep		
Cycle Phase:	Spin Fill	Static Fill	Spin Fill Static Fill Agitation Drain	Drain	Drain	FIII	Rinse Static Fill	ď
Time, minutes:	3.25	2.75	6	2	1	3.25	2	
Lid Locked:	No	No	No	No	Yes	No	No	
				l				l

Rinse & Spin Cycle (Model 2795 only)

Cycle Phase: Spin FIII Agitation Drain Drain Cycle Time Time, minutes: 5.25 2 6 18 Lid Locked: No No Yes					Cain 9.	
5.25 2 6 6 No No Yes	ycle Phase:	Spin Fill	Agitation	Drain	Drain	Cycle Time
No No No	me, minutes:	5.25	2	2	9	18
	Lid Locked:	No	No	No	Yes	

Spin Chart

			Rinse
Cycle	Initial	Final	Spins
Normal Eco	200	700	160
Mixed	200	700	160
Delicates	250	200	160
PowerWash	200	002	160
Rinse & Spin	N/A	200	N/A
Drain & Spin	N/A	700	N/A

due to load size and composition, as well as detergent type and amount. All times shown are averages, as individual segments may change

---- NOTES ----

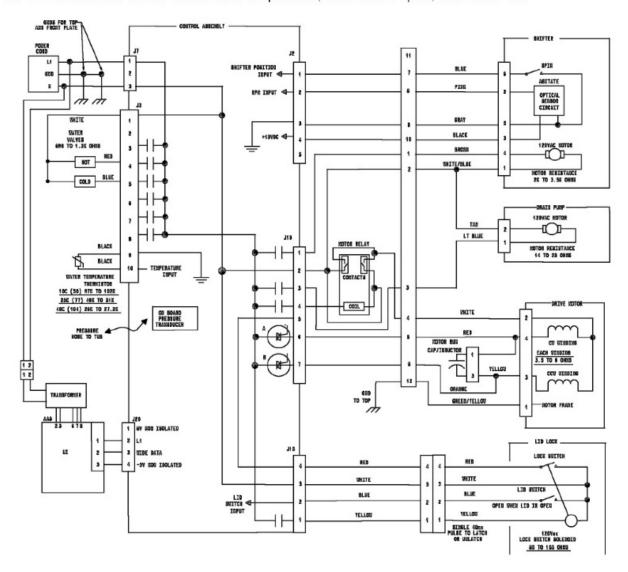
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WIRING DIAGRAM

PR / PD MODELS

IMPORTANT: Electrostatic discharge may cause damage to washing machine control electronics. See page 1-1 for ESD information.

NOTE: Schematic shows shifter in SPIN position, lock switch open, and motor off.



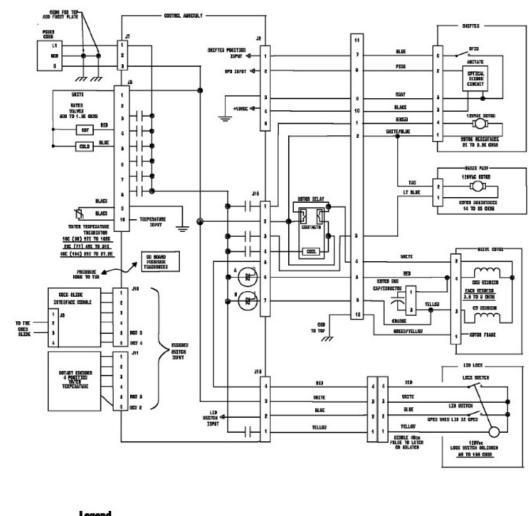


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CS / MN MODELS

IMPORTANT: Electrostatic discharge may cause damage to washing machine control electronics. See page 1-1 for ESD information.

NOTE: Schematic shows shifter in SPIN position, lock switch open, and motor off.





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